



IMPORTANT DISCLOSURES



Important information regarding your accounts.

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ELECTRONIC SERVICES DISCLOSURE AND AGREEMENT

This Electronic Services Disclosure and Agreement (this "Agreement") is required by the Electronic Fund Transfer Act and Regulation E, which are federal laws defining my rights and responsibilities as a member who uses electronic fund transfer ("EFT") services offered by you. The words "I," "me," "my," "us" and "our" mean each and all of those who apply for and/or use any of the electronic services described in this Agreement. The words "Credit Union", "you," "your," and "yours" mean **FINANCIAL PARTNERS CREDIT UNION**. By retaining, using or allowing others to use the EFT services offered by Financial Partners, I am agreeing to be bound by the terms and conditions of this Agreement. If approved, I may conduct any one or more of the following EFT services currently offered by the Credit Union.

PREAUTHORIZED DEPOSIT AND PAYMENT SERVICES

Direct Deposit. Upon instruction of (i) my employer, (ii) the Treasury Department or (iii) other financial institutions, the Credit Union will accept electronic deposits of my net paycheck, payroll deductions, pension checks or Federal Recurring Payments (i.e., Social Security payments) to my designated savings, checking or money market account. **Preauthorized Payments.** Upon instruction, you will pay certain recurring transactions from a designated savings, checking or money market account. **Notification of Preauthorized Deposits.** If I have arranged with a third party (i.e., the Social Security Administration) to make preauthorized deposits to my account at least once every sixty (60) days, that third party making preauthorized deposits may have agreed to notify me every time the party sends you money to deposit to my account. If I have not made such an arrangement, I may telephone you at 562.904.3000 or 800.950.7328 and you will advise me whether or not the preauthorized deposit has been made. **Notice of Varying Amounts.** If my preauthorized payment may vary in amount, the party who will receive the payment is required to tell me ten (10) days before such payment when it will be made and how much it will be. I may agree with the person being paid to receive this notice only when the payment will differ by more than a certain amount from the previous payment, or when the amount would fall outside certain limits that I set. **Right to Stop Preauthorized Payment.** If I want to stop any of the preauthorized payments or revoke a preauthorized payment authorization, I must call you at: 562.904.3000 or 800.950.7328, or write you at P. O. Box 7005, Downey, California 90241 in time for you to receive my stop request but at least three (3) business days or more before the next payment is scheduled to be made. If I call, you may also require me to put my request in writing and get it to you within fourteen (14) days after I call. You will charge me for each stop payment or revocation request I give pursuant to your current Fee Schedule and Service Charges. If I have given you a request to revoke this entire preauthorized payment authorization, I understand and agree that I must also promptly contact the third party to cancel (revoke) the entire preauthorized payment authorization and provide you with a copy of my written revocation notice to the third party. **Your Liability for Failure to Stop Payment.** If I order you to stop one of my preauthorized payments at least three (3) business days or more before the transfer is scheduled, and you do not do so, you will be liable for my losses or damages, to the extent provided by law.

ELECTRONIC CHECK TRANSACTIONS

Types of Available Transactions. I may authorize a one-time transfer of funds from my checking account via ACH by providing a paper check or check information to a merchant or other payee in person or by telephone to capture the routing, account and serial numbers ("Electronic Check Transaction") to (1) pay for purchases or (2) pay bills. I may make such a payment via ACH whether the check I provide is blank, partially completed, or fully completed and signed; whether the check is presented at POS or is mailed to a merchant or other payee or lockbox and later converted to an EFT; whether the check is retained by me (the consumer), the merchant, other payee, or the payee's financial institution; or I have provided the merchant or payee with the routing, account, and serial numbers by telephone to make a payment or a purchase. **Remotely-Created Checks.** If the Electronic Check Transaction involves a remotely-created check, you reserve the right to accept or reject the item for deposit into any of my Accounts. If I deposit a remotely-created check into any of my

Accounts, I represent and warrant to you that I have instituted procedures to ensure that these drafts are authorized by the person on whose account the remotely-created check is drawn in the amount stated on the check and to the payee stated on the check. If a remotely-created check which I have deposited into my Account is returned by the drawee-payor bank for any reason, I agree that you may debit my Account for the amount of the item, plus any applicable fees. If the debit causes my Account to be overdrawn, I agree to pay the overdrawn amount on your demand. For purposes of this Agreement, the term "remotely-created check" means a check that is not created by the paying bank and that does not bear a signature applied, or purported to be applied, by the person on whose account the check is drawn.

BANK-BY-PHONE

Bank-By-Phone is an audio response electronic telephone banking service which will allow me to perform monetary transactions and account balance inquiries without assistance from your staff, using the telephone keypad. I cannot use Bank-By-Phone without an identification number, which you refer to as a Bank-By-Phone PIN. I can request a Bank-By-Phone PIN by calling 562.904.3000 or 800.950.7328. I am responsible for the safekeeping of the PIN provided by you and for all transactions made by use of Bank-By-Phone. Types of Available Transactions. I may use my Bank-By-Phone PIN to verify certain information on my Accounts, such as current balances, review transaction history and verify the date and amount of my last deposit. I may also perform certain transactions, including transfers between my Accounts, access my Line of Credit, Credit Card or Home Equity Line of Credit account to request loan advances, and make withdrawals from my savings, checking, Money Market, Line of Credit Account or Home Equity Line of Credit account for which a check will be mailed to me at home. Mortgage Loan balances and the ability to make payments are available. However, transaction history for Mortgage Loans is not accessible through this service. Limitations on Frequency and Dollar Amount of Transactions. (1) The number of account withdrawals through Bank-By-Phone are unlimited, to the extent I have available funds in my account, or available credit from my Line of Credit, Credit Card or Home Equity Line of Credit Account. Withdrawals from my savings are limited by REG D. (2) For security reasons, there are limits on the dollar amount of transactions I can make on Bank-By-Phone.

eBANKING

eBanking is your home banking service that allows me access to my Accounts through the use of a personal computer or remote computer terminal, communications software, a modem and my eBanking Password that I have selected. Account Access. eBanking is available for my savings account(s) (excluding IRA Savings) or checking account(s), money market account(s), Line of Credit Account, Credit Card Account, and most other loan account(s) (with the exception of Mortgage Loans) using my Password. Types of Available Transactions. I may use my eBanking Password to:

- (1) Obtain current and available account balances;
- (2) Obtain loan balances, payment due dates and pay off information;
- (3) Obtain dividend and interest paid prior year and current year-to-date;
- (4) Obtain transaction information;
- (5) Request a check withdrawal by Credit Union check from my savings, checking, Money Market or Line of Credit Accounts made payable to the Primary Member and mailed to the current address of record of the Primary Member;
- (6) Transfer funds between my savings, checking or Money Market accounts;
- (7) Transfer funds to my consumer and mortgage loans;
- (8) Transfer funds from my Line of Credit and/or Credit Card to my savings, checking or Money Market accounts;
- (9) Access Bill Pay; and
- (10) Obtain Credit Card advances and balance transfers.

LIMITATIONS ON FREQUENCY AND DOLLAR AMOUNT OF TRANSACTIONS.

- (1) Withdrawals from my savings account(s) or checking account(s) or loan advances on my Line of Credit and/or Credit Card, whether by check or transfer to other accounts are not limited in terms of minimum or maximum dollar amounts per transaction or frequency except as listed below.
- (2) All withdrawals and transfers from a savings or checking account are limited to the extent of available funds in the account or available credit from my Line of Credit, Credit Card or Home Equity Line of Credit Account.

BILL PAY SERVICE THROUGH eBANKING

Bill Pay Service. Through your eBanking you offer Bill Pay services so that I may pay my bills to third-party creditors and payees electronically. I may be required to comply with other instructions and agreements provided on-line when I log onto the Bill Pay service. There is no limit on the number of bill payments per day. While it is anticipated that most transactions will be processed on my selected Withdrawal Date, it is understood that due to circumstances beyond your control, particularly delays in handling and posting payments by slow responding companies or financial institutions, some transactions may take a day or even a few days longer to post to my account with the designated payee. For this reason, I understand that all Withdrawal Dates selected should be five (5) business days before the actual due date (not the late date and/or the grace period). If I properly follow the procedures described herein, and you fail to send a payment according to the payment instructions received, you will bear responsibility for all late charges up to a maximum of \$50. In any other event, including but not limited to choosing a Withdrawal Date which is not five (5) business days before the due date, or on or past the due date stated on my invoice, the risk of incurring and responsibility for paying any and all late charges or penalties shall be borne by me.

BILL PAY SERVICE THROUGH MOBILE BANKING

Through your Mobile Banking you offer Bill Pay services so that I may schedule and delete payments to third-party creditors and other existing payees electronically.

MOBILE BANKING

Mobile Banking is a web-based application that operates on a browser or via an operating system specific application providing 24/7 banking via cell phone or most other handheld devices. By using your Mobile Banking system, I agree to the terms and conditions outlined herein. I may use Mobile Banking to verify certain information on my Accounts, such as to check current balances, review transaction history, locate fee-free ATMs, and view pending online Bill Payment requests. I may also perform certain transactions, including share transfers, loan and credit card payments, and scheduling bill payments. Enrollment is exclusively available to internet banking members, offering self enrollment upon successful log in. Upon enrollment, and upon each access to Mobile Banking, a one-time password will be sent to the enrolled cell phone via email with a link to access Mobile Banking.

Some security measures I should take:

- Password protect all mobile phones
- Download FPCU Mobile applications only from trusted sources (App Store)
- Refrain from enabling the "install from unknown sources" feature in mobile banking platforms using the Android operating system
- Avoid storing usernames and passwords on the mobile phone
- Keep the mobile phone with me or secure the device when not in use.
- Remember: FPCU will never include confidential information in a text or email; nor would FPCU request me to provide personal information via text or email.
- Change my eBanking/Mobile password immediately if my mobile phone is lost or stolen (www.fpcu.org)
- Notify FPCU or carrier immediately if the mobile phone is lost or stolen; ensure it is then deactivated.
- Refrain from modifying mobile phones as it may disable important security features
- Install antivirus software
- Adopt safe practices modeled after those for personal computers, such as not opening attachments or clicking on links contained in email received from unfamiliar sources

MOBILE DEPOSIT SERVICES

Mobile Deposit Services are only provided through a mobile application (app) made available by FPCU through my phone's **APP STORE**. From time to time I may be required to install the most recent version of the app to ensure that minimum hardware and software requirements are met in order to ensure image quality. I understand that only checks made payable to me, drawn on financial institutions within the United States and in US currency may be deposited through this service. I further understand that the Service may reject a check for deposit or require a review of the item before posting the funds to my account when the image quality is poor, the check format is nonstandard or

there appears to be a discrepancy. I further understand that should I misuse this service or any other FPCU service, access to Mobile Deposit may be restricted. I understand I should retain the original deposited check for approximately 10 days in the event there is an issue with the deposited check. I understand that all credit received for deposits made through the Service are provisional, subject to verification and final settlement. I will safeguard the deposited item. Should I deposit a check that does not meet the above requirements or is not endorsed by all parties or is returned for any reason, I agree to indemnify you for any loss sustained by FPCU for accepting a deposit and that the returned item may be charged to my Account. I further understand that I may be required to provide written Indemnification that the check has been destroyed before you will return the item to me in the form of an IRD (Image Replacement Documents). Deposits made during normal business hours are considered to be deposited on the date of the deposit. Deposits made after normal business hours, weekends or holidays are considered deposited on the following business day. Deposit limits are set based on my relationship with the credit union. My deposit amount is displayed when I navigate to the Mobile Deposit function. Standard holds may apply (see Funds Availability within Truth in Savings disclosure); however, at a minimum \$200 will be made available to me on the date my deposit is considered deposited. I make the following representations and warranties to you:

a. I, and any user I authorize, will use the Service only for lawful purposes and in compliance with all applicable rules and regulations and will not violate any law of any country or the intellectual property rights of any third party.

b. I will use the Service to transmit and deposit only Images of Items acceptable for deposit through the Service and will handle items as agreed herein.

a. Checks are valid negotiable instruments.

b. Each check bears all required and authorized endorsements.

c. Each check has been endorsed as "For Deposit Only"

d. The check has not been altered.

e. The original check has not and will not be deposited through any other channels (i.e. ATM, branch, etc.).

f. All Images accurately and legibly represent all of the information on the front and back of the check.

c. I will not use the Service to transmit or deposit any check, (i) payable to any person or entity other than me, (ii) drawn on my own account, (iii) which I know or should know to be fraudulent, altered, unauthorized, or missing a necessary endorsement, (iv) that is a substitute check or image replacement document, (v) that is drawn on an institution located outside of the US, or (vi) that is created by me purportedly on behalf of the maker, such as a remotely created check.

d. If I am acting on behalf of a small business entity, I am fully authorized to execute this agreement and meet all quality standards requirements of Check 21. The images I submit through the Service are not considered received by you until I receive a message acknowledging that you received my deposit. However, this confirmation does not mean that the transmission was complete or error free. I understand that you will process the images I send to you electronically. If I send you images that are incomplete, fail to satisfy your image quality requirements, or otherwise do not meet the requirements of Check 21 or any image exchange agreement that would cover your further electronic transmission of images that I send you, or you are otherwise unable to process images that I sent you, you may charge the Images back to my account.

Mobile Send Money powered by PayPal. By accepting the terms and conditions to access FPCU Mobile, I am eligible for the Send Money Service. To use the Send Money Service to make a transfer funds from one of my FPCU accounts to the recipient all I need is a valid email address or cell phone number for the recipient. I agree not to use the Send Money Service to send money from anyone to whom I am obligated for tax payments, payments made pursuant to court orders, fines, payments to loan sharks, gambling debts or payments otherwise prohibited by law. When I use my FPCU account to initiate a Send Money transaction powered by PayPal, I am requesting an electronic transfer from my FPCU account. For these transactions, FPCU will make an electronic transfer via ACH from my account in the amount I specified. I agree that such requests constitute my authorization to FPCU to make the transfer. Once I have provided my authorization for the transfer, I will not be able to cancel the electronic transfer. When I send money, the recipient is not required to accept it. I agree that I will not hold FPCU liable for any damages resulting from a recipient's decision not to accept a payment made through the Send Money Services. Any unclaimed, refunded or denied payment will be re-

turned to my account within 30 Days of the date I initiated payment. I am responsible for confirming the accuracy of the information I provide about each payment I send, including the email address or cell/mobile phone number of the recipient and the amount of the transaction.

ATM ELECTRONIC FUNDS TRANSACTIONS

I understand that you may issue me/us an ATM Card or Debit Card to be used to transact business at any of your proprietary ATMs or any ATM displaying the Maestro® Logo, STAR Logo and belonging to the CO-OP Network System of ATMs or a Credit Card to obtain advances at ATMs bearing the MasterCard logo then the information below applies to me. Access to ATMs is through the use of a Card and a Personal Identification Number (PIN) that you will provide me. Types of Available Transactions and Limits on Transactions. Types of available transactions are listed below. I understand you may offer additional services in the future and if so, I will be notified of them. Transaction types and services may be limited on certain ATMs on the systems which are not owned by you (non-proprietary ATMs), (such as, for example, withdrawal limits). If a transaction or service type is not available, the attempted transaction will generally be refused as an "invalid transaction." Account Access. The ATM services which you make available to me and which are covered by this Agreement are:

- (1) Deposits to my savings account(s), checking account(s) and money market account(s) at your proprietary ATM(s) and some CO-OP Network ATMs;
- (2) Withdrawals from my savings account(s) and checking account(s) and accounts on which I am a signer (Cross-Accounts);
- (3) Transfers from my savings account(s) to my checking account(s) within the same account number at your proprietary ATM(s) (and some shared network ATMs);
- (4) Loan payments made by cash, check or by transfer of funds from my savings account(s) or checking account(s) at your proprietary ATM(s) (and some shared network ATMs);
- (5) Advances on my Line of Credit or Home Equity Line of Credit Account at your proprietary ATM(s) only;
- (6) Advances on my Credit Card line using the applicable Credit Card at ATMs displaying the MasterCard logo; and
- (7) Balance inquiries. Unless otherwise noted, the above services are generally available at ATMs on the Maestro®, MasterCard®, STAR Network and CO-OP Network Shared Network Systems. Services, however, may be restricted on certain ATMs on the systems which are not owned by you. In such case, an attempted transaction may be refused by the Shared Network ATMs. When I use an ATM not owned by you, I may be charged a fee by the ATM operator [or any network used] (and I may be charged a fee for a balance inquiry even if I do not complete a fund transfer). In addition, transactions at a Shared Network System (except CO-OP Network) terminal may be subject to a Network Transaction Fee charged to my savings or checking account at the end of the month. Limitations on Frequency and Dollar Amount of Transactions. The maximum combined amount that I and any joint account holder(s) may withdraw from my account(s) via ATM(s) will be at least \$600 per day. This includes a combination of Savings, Checking and Money Market withdrawals. I understand withdrawal limitations may vary between networks and individual machines. In addition, you reserve the right to adjust my maximum per day cash disbursement levels, from time to time, at your sole discretion. The maximum combined amount that I and any joint account holder(s) may use to make purchases through POS/Signature-based transactions will be at least \$2,500 per day. My ATM, Debit and/or Credit Card (herein "Card"). Both a Card and a Personal Identification Number (PIN) will be used each time I use an ATM. The following conditions must be observed for both the privacy and protection of my account and the system:

- (1) I MUST KEEP MY CARD IN A SAFE PLACE AND PERMIT NO UNAUTHORIZED PERSON TO USE IT;
- (2) I MUST NOT TELL ANY UNAUTHORIZED PERSON MY PIN OR WRITE MY PIN ON MY CARD OR OTHERWISE MAKE IT AVAILABLE TO ANYONE ELSE. IF I DO, I AM RESPONSIBLE FOR ANY UNAUTHORIZED USE.
- (3) I MUST TELL YOU IMMEDIATELY OF ANY LOSS OR THEFT OF MY CARD AND/OR PIN. IF I AUTHORIZE YOU TO ISSUE A CARD (OR ANY OTHER ACCESS DEVICE) TO ANYONE ELSE, I AUTHORIZE THAT INDIVIDUAL TO WITHDRAW FUNDS FROM ANY ACCOUNT WHICH CAN BE ACCESSED BY THE CARD, REGARDLESS OF WHETHER THAT INDIVIDUAL IS AUTHORIZED

TO WITHDRAW MONEY FROM THE ACCOUNT BY ANY MEANS OTHER THAN BY USE OF THE CARD. IF I GIVE MY CARD OR PIN TO ANYONE, ANY WITHDRAWAL BY THAT PERSON WILL BE CONSIDERED TO BE AUTHORIZED BY ME.

SAFETY AT THE ATM OR KIOSK.

I understand that I should use caution at all times when using an ATM, kiosk or POS terminal. Some precautions I can take are: observe the area for anything unusual or suspicious; lock my vehicle when I leave it; have my Card in my hand as I approach the machine; avoid reaching in my wallet or purse in front of the machine; avoid counting my cash at the machine; lock the doors and roll up all but the driver's window when using a drive-up machine. If I feel unsafe for any reason, I should leave the area immediately. Personal Identification Number. I agree to memorize my PIN(s) and will not write it on the Card(s). If I forget the number, I may contact you and you will issue a duplicate at the charge set forth in your current Fee Schedule and Service Charges. Ownership of ATM Card, Debit Card, Credit Card ("Card"). The Card remains your property and I agree to surrender the Card(s) to you upon demand. You may cancel, modify or restrict the use of any Card upon proper notice or without notice if my account is overdrawn or over limit, if you are aware that I have violated any term of this Disclosure and Agreement, whether or not you suffer a loss, or where necessary to maintain or restore the security of my account(s) or the ATM, kiosk or POS system. You also reserve the right to recall the Card(s) through retrieval by any of the ATMs. Making Electronic Fund Transactions. I agree to follow the instructions posted or otherwise given by you or any ATM, kiosk or POS terminal concerning use of the machines.

ADDITIONAL DISCLOSURES APPLICABLE TO ATM/POS/DEBIT/CREDIT CARDS

Renewal of Cards: For my protection, my Card is issued with an expiration date. If my account is active and in good standing, you will issue a renewal Card upon expiration. ATM/POS Transactions. By using the Card at your ATM or CO-OP Network ATM, I may make deposits (at designated CO-OP Network ATMs), withdrawals, and transfer funds between my savings and checking accounts and make balance inquiries free of charge. I may also use my Card and PIN at point-of-sale (POS) terminals to make purchases and get cash back at particular merchants. Debit Transactions. I may use my Debit Card for purchases at all merchant locations which accept MasterCard for payment. When I do so, I use my Card as a Debit Card and my Card works much like a check I write on my checking account. My Card is not a credit card, which means I may not defer payment of my Debit transactions. When I use my Card for these transactions, I am making withdrawals from my designated checking account and I must follow the procedures established by the merchant and you for using my Card. I may be asked to sign a sales slip, withdrawal slip, or other document, or just provide my Card number. You are not liable for the refusal or inability of any electronic terminal, merchant, or financial institution to honor the Card or to complete a withdrawal from my account, or for their retention of the Card. The transaction amount, including any charges imposed by the merchant or financial institution, is deducted from the checking account I designated for use with my Card. You may debit or place a hold on my designated account for a transaction either on the day it is presented to you for payment, by electronic or other means, or on the day you receive notice of the transaction, whichever is earlier. If a merchant or financial institution requests an authorization, you may place a hold on funds for the authorized transaction amount. As a result, I will not have access to the funds on hold for up to five (5) days for the authorized transaction amount. This means I will not have access to the funds on hold, other than for the transaction authorized, for the period of the hold. I may not stop payment on a Debit transaction made with my Card. Furthermore, because my Card is a Debit Card, and not a credit card, if I have a problem with the quality of the goods or services I have purchased with my Card, I will have to settle it directly with the merchant. Transaction Authorization. By using my Card in conjunction with my PIN at an ATM or kiosk, I authorize you to provide account balance information, to accept deposits, and to make withdrawals and transfers into or from my accounts with you in accordance with commands entered into the ATM or kiosk. By signing a sales draft or other document at a merchant that accepts the Debit Card as payment, I authorize you to debit my designated checking account for the transaction amount, including any charges imposed by the merchant or financial institution. I may make cash advances and purchases only to the extent I have funds available in my designated checking account. Foreign Currency Transactions. If I effect a transaction at a merchant that

settles in a currency other than U.S. dollars, MasterCard® International, Inc. will convert the sale into U.S. dollars. MasterCard International will use its currency conversion procedure, which is generally a government mandated rate or the wholesale rate in effect the day before the transaction processing date, increased by 1%. The currency conversion rate used on the processing date may differ from the rate that would have been used on the purchase date or statement posting date. Returns and Adjustments. Merchants and others who honor the Card may give credit for returns and adjustments and then will do so by sending you a credit slip that will post to your designated checking account.

ADDITIONAL DISCLOSURES APPLICABLE TO ALL EFT SERVICES

Right to Receive Documentation of Transactions.

(1) Transaction Receipt. I will receive a receipt at the time I make any transfer to or from my account using one of the ATMs, kiosk or when I make a purchase using a POS terminal. I should retain this receipt to compare with my statement from you.

(2) Periodic Statement. I will receive a monthly statement (unless there are no transfers in a particular month), for the account(s) which I have accessed using the ATMs, kiosk, POS terminals, Bank-By-Phone, eBanking, Mobile Banking, Bill Pay Services, which will show the calendar date that I initiated the transfer, the type of transfer and the account(s) accessed by the transfer, and the amount of transfers occurring in that statement period. I will get a statement at least quarterly.

(3) eBanking Transaction. I may print a record of any individual transaction conducted through the Service at the time the transaction is completed. Illegal Transactions. My Card and/or Account may not be used for any illegal activity or transaction. Further, I may not utilize my Card and/or Account for the purchase of any goods or services on the Internet that involve gambling of any sort. I agree to indemnify the Credit Union for my use of the Card, Card number or PIN for illegal transactions. Such transactions include, but may not be limited to, any quasi-cash or online gambling transaction, any electronic commerce transaction conducted over an open network, and any betting transaction including the purchase of lottery tickets or casino gaming chips or off-track betting or wagering. However, in the event that a transaction described in this paragraph is approved and processed, I will still be responsible for such charges. My Liability for Unauthorized Transactions and Advisability of Prompt Reporting. I must tell you AT ONCE if I believe my Card(s), Bank-By-Phone access code, Card PIN or eBanking and Mobile Password (collectively "Card(s) and/or PIN(s)") has been lost or stolen or if I believe that an electronic fund transfer has been made without permission using information from my check. Telephoning is the best way of keeping my possible losses down. A written notification to you should follow my telephone call. I could lose all the money in my account (plus my maximum overdraft line of credit). However, if I believe my Card(s) and/or PIN(s) has been lost or stolen, and I tell you within two (2) business days after I learn of the loss or theft, I can lose no more than \$50. If someone used my Card(s) and/or PIN(s) without my permission. I may be required to submit a notarized affidavit of Unauthorized Transaction and file a police report to recover any loss of funds. If I do NOT tell you within two (2) business days after I learn of the loss or theft of my Card(s) and/or PIN(s) and you can prove you could have stopped someone from using my Card(s) and/or PIN(s) without my permission if I had told you, I could lose as much as \$500. Also, if my statement shows transfers that I did not make, I must tell you at once. If I do NOT tell you within thirty (30) days after the statement was mailed to me, I may not get back any money I lost after the thirty (30) days if you can prove that you could have stopped someone from taking the money if I had told you in time. If I can document a good reason (such as a long trip or hospital stay) kept me from telling you, you will extend the time period. Exceptions: The current U.S. regional MasterCard rules provide US \$0 (zero) liability to consumers for unauthorized use if the Credit Card and Debit Card holder meets three (3) conditions, including a requirement that the cardholder report the fraud, theft, or loss of their Credit or Debit Card. The three (3) conditions required for US\$0 liability are as follows: (1) The cardholder must have exercised reasonable care in safeguarding his or her Credit or Debit Card from risk of loss or theft; (2) The cardholder must not have reported two (2) or more incidents of unauthorized use within the preceding twelve (12) months; and (3) The account must be in good standing. Telephone Number and Address to be Notified in Event of an Unauthorized Transaction. If I believe my Card(s), PIN(s) or Password has been lost or stolen or that someone will or may use it to transfer money from my account without my permission, or if I believe a transfer has been made using the information from my check without my permission; I must telephone you at: 562.904.3000 or 800.950.7328, or write you at:

FINANCIAL PARTNERS CREDIT UNION,
P.O. Box 7005
Downey, CA 90241

Electronic Signatures: All transactions affected by use of the ATMs, POS terminals, Electronic Check Transaction, Bank-By-Phone, eBanking, Mobile Banking, Bill Pay or other electronic transaction contemplated hereunder which would otherwise require my "wet" signature, or other authorized signature, shall be valid and effective as if "wet" signed by me when accomplished by use of an Electronic Check Transaction, Card(s), PIN(s), or Password or as otherwise authorized under this Agreement. Business Day Disclosure. Your business days are Monday through Friday, except holidays. ATMs, Kiosk, POS terminals, Bank-By-Phone, eBanking and Mobile Banking are generally open, but not always accessible, 24 hours a day, 7 days a week. Disclosure of Account Information to Third Parties. You will disclose information to third parties about my account or transfers I make:

- (1) When it is necessary to complete an electronic transaction; or
- (2) In order to verify the existence and condition of my account for a third party, such as a credit bureau or merchant; or
- (3) In order to comply with a government agency or Court order, or any legal process; or
- (4) If I give you written permission. In Case of Errors or Questions About My Electronic Services Transactions, I must:

Telephone you at: 562.904.3000 or 800.950.7328, or write you at:

FINANCIAL PARTNERS CREDIT Union

P. O. Box 7005
Downey, CA 90241

as soon as I can, if I think my statement or receipt is wrong or if I need more information about a transaction listed on the statement or receipt. You must hear from me no later than sixty (60) days after you send me the FIRST statement on which the problem or error appeared. I must:

- (1) Tell you my name and account number;
- (2) Describe the error or the transaction I am unsure about and explain as clearly as I can why I believe it is an error or why I need more information; and
- (3) Tell you the dollar amount of the suspected error. If I tell you orally, you will require that I send you my complaint or question in writing within ten (10) business days. If you do not receive it within ten (10) business days, you may not credit my account. You will determine whether an error occurred within ten (10) business days after you hear from me and will correct any error promptly. If you need more time, however, you may take up to forty five (45) days to investigate my complaint or question. If you decide to do this, you will credit my account within ten (10) business days for the amount I think is in error, so that I will have the use of the money during the time it takes you to complete your investigation. However, if the notice of error involves transfer to or from an account within thirty days after the first deposit to the account was made, you may have up to twenty (20) days to determine if an error occurred and you will credit such an account within twenty (20) days if more time is needed to complete your investigation. For an electronic fund transfer resulting from a Point of Sale Debit Card transaction, initiated outside of the United States or occurring within thirty (30) days after the first deposit was made to the account, you may take up to ninety (90) rather than forty five (45) calendar days to complete your investigation. You will tell me the results within three (3) business days after completing your investigation. If you decide there was no error, you will send me a written explanation. I may ask for copies of the documents you used in your investigation. Your Liability for Failure to Make or Complete Electronic Funds Transactions. If you do not properly complete an electronic funds transaction to my account on time or in the correct amount according to your agreement with me, you may be liable for my losses and damages. However, here are some exceptions. You will not be liable, for instance, if:

- (1) Circumstances beyond your control (such as fire, flood, earthquake, electronic failure or malfunction of central data processing facility, etc.) prevent the transaction, despite reasonable precautions;
- (2) Through no fault of yours, I do not have enough money in my account (or sufficient collected funds) to make a transaction or I have exceeded the number of allowed transactions in accordance with Regulation D (refer to the Truth in Savings Agreement);
- (3) The funds in my account are subject to an uncollected funds hold, legal process or other circumstances restricting such transaction or payment;
- (4) You have received incorrect or incomplete information from me or from third parties (e.g. the U. S.

Treasury, an automated clearing house, or a terminal owner);

(5) The ATM, POS terminal, kiosk, Bank-By-Phone, eBanking, Mobile Banking or other electronic services system contemplated hereunder was not working properly and I knew about this breakdown when I started the transaction;

(6) The ATM where I was making the transaction did not have enough cash, or cash in the denominations I requested;

(7) My ATM Card, Debit or Credit Card (herein "Cards") has been reported lost or stolen, has expired, is damaged so that the terminal cannot read the encoding strip, is inactive due to non-use, is retained at my request, or because my Cards, Bank-By-Phone PIN or eBanking or Mobile Banking Password has been repeatedly entered incorrectly;

(8) The transaction would exceed my available Line of Credit or Credit Card limit;

(9) Your failure to complete the transaction is done to protect the security of my account and/or the electronic terminal system;

(10) There may be other exceptions. Charges for EFT Services. All charges associated with my electronic funds transactions are disclosed in your Fee Schedule and Services Charges which accompanies this Agreement. If I request a copy of the documentation relative to an ATM or POS transaction (except if the documentation is for resolution of a billing error), a fee equal to your reasonable cost of reproduction will be charged. Any fees charged will be deducted from my designated checking or savings account. Overdraft to Line of Credit. I understand that if I have an overdraft Line of Credit Account in conjunction with my Checking Account, then I may use that Line of Credit to fund any overdraft on my Checking Account including overdrafts caused by any Electronic Check Transactions. I understand that I may not otherwise initiate an Electronic Check Transaction to overdraw my Checking Account or my Line of Credit, if applicable. However, if I do overdraw, I authorize you to cover the overdraft on my Checking Account by making a cash advance from my Line of Credit Account, if any, or withdraw funds from my Share Account(s) or make a withdrawal from other accounts on which I am a joint owner. Overdraft to Credit Card. I understand that if I have a Credit Card Account I can authorize you to use that Credit Card to fund any overdraft on my Checking Account including overdrafts caused by any Electronic Check Transactions. I understand that I may not otherwise initiate an Electronic Check Transaction to overdraw my Checking Account or my Credit Card, if applicable. However, if I do overdraw, I authorize you to cover the overdraft on my Checking Account by making a cash advance from my Credit Card Account, if any, or withdraw funds from my Share Account(s) or make a withdrawal from other accounts on which I am a joint owner. Overdraft Privilege. I understand that you may, at your discretion, authorize and pay overdrafts for the following types of transactions: checks and ACH transactions from my checking account automatic bill payments, recurring bill payments paid with my Debit Card as disclosed in your Truth-in-Savings Disclosure provided to me. I understand that you may not authorize and pay overdrafts for the following types of transactions unless I opt-in to this service:

- ATM transactions
- Everyday debit card transactions

Change in Terms. You may change the terms and charges for the services indicated in this Agreement and may amend this Agreement from time to time. If I have an account with you through which electronic transactions are being processed, I will receive written notice at least twenty-one (21) days prior to the effective date of the change(s) when required by law. Termination of Electronic Funds Transaction Services. I may, by written request, terminate any of the electronic services provided for in this Agreement. You reserve the right to terminate my right to make electronic funds transactions at any time upon written notice when required by law. Termination of services to any individual, revocation of the license to use software, or discontinuance of services shall not affect my liability or obligations under this Agreement. If I ask you to terminate my account or the use of an ATM Card, Debit or Credit Card or any other access device, I will remain liable for subsequent authorized transactions performed on my account. Enforcement. I am liable to you for any loss, cost or expenses you incur resulting from my failure to follow this Agreement. I authorize you to deduct any such loss, costs or expenses from my Account without prior notice to me. If you bring a legal action to collect any amount due under or to enforce this Agreement, you shall be entitled, subject to applicable law, to payment of reasonable attorney's fees and costs, including fees on any appeal, bankruptcy proceedings, and any post-judgment collection actions. Copy Received. I acknowledge receipt of a copy of this Agreement.



PRIVACY NOTICE

WHAT DOES FPCU DO WITH YOUR PERSONAL INFORMATION?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share and protect your personal information. Please read this notice to understand what we do. The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security Number and Employment Information,
- Account Balances and Payment History,
- Credit History and Credit Scores.

All financial companies need to share consumers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Financial Partners Credit Union chooses to share; and whether you can limit this sharing.

REASONS WE CAN SHARE YOUR PERSONAL INFORMATION:	DOES FPCU SHARE?	LIMIT SHARING?
For our everyday business purposes—such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus.	Yes	No
For our marketing purposes—to offer our products and services to you.	Yes	No
For joint marketing with other financial companies.	Yes	Yes
For our affiliates' everyday business purposes—information about your transactions and experiences.	Yes	No
For our affiliates' everyday business purposes—information about your creditworthiness.	No	We don't share
For our affiliates to market to you.	No	We don't share
For non-affiliates to market to you.	No	We don't share

OTHER IMPORTANT INFORMATION:

California Financial Information Privacy Act	In California, under the provisions of the California Financial Information Privacy Act (also known as SB1), because Financial Partners Credit Union shares information with its joint marketing partners, we also need to provide you with the Privacy Choices form for California.
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WHAT WE DO WITH YOUR PERSONAL INFORMATION:	
How does Financial Partners Credit Union protect my personal information?	We maintain physical, electronic, and procedural safeguards that comply with Federal law to guard your non-public personal information. These measures include computer safeguards and secured files and buildings.
How does Financial Partners Credit Union collect my personal information?	We collect your personal information; i.e- when you: <ul style="list-style-type: none"> • Open an account or make deposits or withdrawals from your account • Pay your bills or apply for a loan • Use your credit or debit card We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.
Why can't I limit all sharing?	Federal law gives you the right to limit only: <ul style="list-style-type: none"> • Sharing for affiliates' everyday business purposes – information about your creditworthiness, • Affiliates from using your information to market to you, • Sharing for non-affiliates to market to you. State laws and individual companies may give additional rights to limit sharing. See below for more on your rights under state law.
What happens when I limit sharing for a joint account?	Your choices will apply to everyone on your account.

DEFINITIONS:	
Affiliates	Companies related by common ownership or control. They can be financial and non-financial companies: Our affiliates include financial companies such as CU Cooperative Systems, Inc. and Financial Services Center Cooperative, Inc.
Non-affiliates	Companies not related by common ownership or control. They can be financial and non-financial companies. We do not share with non-affiliates so they can market to you.
Joint marketing	A formal agreement between non-affiliated financial companies that together market financial products or services to you. Our joint marketing partners include insurance companies for various insurance products such as auto, home and life, and companies providing non-deposit investment products.

TO LIMIT OUR SHARING

Call 800.950.7328—our menu will prompt you through your choice(s), or Mail the form (see page 39). Please note: If you are a new member, we can begin sharing your information 30 days from the date we sent this notice. When you are no longer our member, we continue to share your information as described in this notice. However, you can contact us at any time to limit our sharing.



SUMMARY OF ACCOUNT SERVICES AND FEES

CHECKING AND MONEY MARKET CHECKING ACCOUNTS

ACCOUNT NAME	MIN. OPENING DEPOSIT	MONTHLY FEE	CONDITION TO AVOID MONTHLY FEE
Access Checking (offered Aug. 1, 2016)	\$25 minimum open amount	\$5.99	Waived with eStatements AND monthly direct deposit of \$300, OR minimum average monthly balance of \$1,500 OR combined loans and shares of \$25,000
Advantage Checking (grandfathered Aug. 1, 2016)	\$25 minimum open amount; no minimum balance required to earn dividends	\$10.00	Waived with direct deposit of \$100 or a \$1,500 minimum monthly average balance
Premier Checking (offered Aug. 1, 2016)	\$25 minimum open amount	\$11.99	Waived with eStatements AND monthly direct deposit of \$500, OR minimum average monthly balance of \$2,500 OR combined loans and deposits of \$50,000
Student Checking	\$25 minimum open amount	\$1.99	Waived with eStatements
eZ Card (Checking Alternative)	\$25 minimum open amount	\$4.00	Waived with minimum direct deposit of \$100 or 10 debit card purchases per month
Money Market Checking	\$2,500 minimum open amount	\$10.00	Waived with minimum average monthly balance of \$2,500

SAVINGS AND MONEY MARKET ACCOUNTS

ACCOUNT NAME	MIN. OPENING DEPOSIT	MONTHLY FEE	CONDITION TO AVOID MONTHLY FEE
Share Savings	\$25 min. to open; \$100 balance to earn dividends	\$5.00	Waived with \$250 minimum balance or another product (including brokerage) OR eStatements
Premier Money Market Savings	\$25,000 min. to open; below \$5,000 earn current checking account APY	\$10.00	Waived with minimum balance of \$5,000
Opportunity Savings	\$25 min. open	\$7.00	None
Christmas Club	\$25 min. to open; \$100 balance to earn dividends.	\$5.00	Waived with \$250 minimum balance or another product (including brokerage) AND eStatements

ACCOUNT RELATED SERVICES

Account History ¹	\$5	Negative Balance (for 5 consecutive days) ..	\$30
Account Information Letters (per letter)	\$10	Non-Sufficient Funds with eNotices (per item)	\$29
Account Research (per ½ hour)	\$15	Non-Sufficient Funds without	
Check Cashing ²	\$5	eNotices (per item)	\$33
Collection of Foreign Item (per item) ³	\$25	Overdraft Privilege with eNotices (per item)	\$29
Copy of Statement, Official Check or		Overdraft Privilege without eNotices (per item)	\$33
Personal Check ⁴	\$10	Overdraft Privilege Write-Off Share	
Courtesy Pay Money Market Check (each) ⁵ ..	\$29	Recovery Fee	\$29
Entrance Fee ⁶	\$10	Overdraft Transfer ⁷	\$5
Escheat (for each balance of \$50 and over) ⁷ ..	\$2	Personalized Check Printing ¹⁰	At cost
Inactive/Dormant Account (monthly) ⁸	\$5	Return Deposit (per item)	\$29
IRA Accounts (outgoing transfer)	\$25	Stop Payment Requested	\$30
Legal Process (per page/form)	\$3	Stop Payment Requested via eBanking	\$15
Manual Item and Bill Payment		Temporary Checks (per page)	\$1
Processing Fee (per item)	\$10	Verification of Deposits (per request)	\$10

DEBIT/ATM SERVICES

ATM Dep Adjustment (non-FPCU ATMs)	\$15	CU Service Center Transaction ¹¹	Free
ATM or Debit Card Replacement	\$5	International ATM Withdrawal ¹²	\$5
Card Personalization	\$5	Network ATM Transaction ¹²	\$3
Card Rush Orders	\$30	Sales Draft Copy (debit/credit card)	\$10

ADDITIONAL SERVICES

Bad Address (monthly)	\$2	Official Check Fee (per check) ¹⁵	\$8
Levy Processing (per levy)	\$100	Overnight Delivery	\$15
Money Order (each) ¹³	\$5	Return Mail (per returned item)	\$5
Notary Service (per signature) ¹⁴	\$10	Witness Fee	\$30

SAFE DEPOSIT ANNUAL RENTAL FEES¹⁶

2" x 5" box ¹⁷	\$40	Safe Deposit Key Deposit ²¹	\$25
3" x 5" box ¹⁸	\$45	Safe Deposit Key Replacement	\$25
5" x 5" box ¹⁹	\$60	Safe Deposit Late Payment Fee	
3" x 10" box ²⁰	\$65	• 30 Days	\$15
5" x 10" box	\$90	Safe Deposit Forced Entry	At cost

WIRE TRANSFERS

Incoming (each) ²²	\$10
Outgoing Domestic (each)	\$30
Outgoing Foreign (each)	\$45

LOAN FEES

Loan Documents Re-Draw	\$150
Loan Payment by Phone ²³	\$15
Loan Payment Online ²⁴	\$4
Mortgage Modification	\$450
Payment Deferral/Skip-a-Pay	\$25
Returned Loan Payment	\$30
Subordination	\$300

¹ Free via eBanking. ² Fee waived with average monthly share balance of \$100. ³ Additional fees may be assessed by the processing bank. ⁴ Statements and personal checks free via eBanking. Two personal check copies provided without charge at member's request per statement. Certain items may require an account research fee. ⁵ Six checks per month are free. Additional checks subject to fee. ⁶ Fee charged to new members joining the Credit Union will be waived with an initial deposit of \$25 or more. ⁷ Charged at escheatment of funds exceeding \$50, to the state per regulation. ⁸ Charged to inactive accounts without activity in 12 months or more. ⁹ From savings or line of credit-fee waived with FPCU mortgage or combined deposits of \$50,000. ¹⁰ Established by check printer. ¹¹ Additional fees may be assessed by originating Credit Union. ¹² Free with Advantage and Premier Checking. ATM owner may charge a separate fee. ¹³ Fee waived with FPCU mortgage; first 3 per month free for members 55 years or older. ¹⁴ Notary Service available at most branches. Call for locations. Free with FPCU mortgage or \$50,000 combined household balances. ¹⁵ Fee waived with FPCU mortgage or \$50,000 in combined household balances. ¹⁶ Safe deposit boxes available at Brea, Huntington Beach and Woodland Hills branches only. Not all sizes are available at all branches. Eligibility for free box may vary by location. ¹⁷ Free with minimum \$10,000 certificate balance. ¹⁸ Free with minimum \$25,000 certificate balance or FPCU mortgage. ¹⁹ Free with minimum \$25,000 certificate balance. ²⁰ Free with minimum \$75,000 certificate balance. ²¹ Refunded at time box is surrendered if all keys returned. ²² Free with Advantage and Premier Checking. ²³ Transferred from other financial institutions by phone. ²⁴ Transferred from other financial institutions by credit or debit card.



ACCOUNT DISCLOSURE – TRUTH IN SAVINGS

IMPORTANT INFORMATION ABOUT OPENING A NEW ACCOUNT

To help the government fight the funding of terrorism and money laundering activities, Federal law requires all financial institutions to obtain, verify, and record information that identifies each person who opens or signs on an account. What this means for you: When you open an account, we will ask for your name, address, date of birth, and other information that will allow us to identify you. We may also ask to see your driver's license or other identifying documents.

ACCOUNT AGREEMENT AND TRUTH-IN-SAVINGS DISCLOSURE

In the following Agreement and Disclosure, the words "I," "me," "mine," "my," "us" and "our" mean each and all of those (whether one or more persons) who are subject to this Agreement and Disclosures as a result of signing the applicable Membership and Account Application or opening one or more account(s) with Financial Partners Credit Union. The words "you," "your," and "yours" mean FINANCIAL PARTNERS CREDIT UNION. Please note that this Agreement contains a **BINDING INDIVIDUAL ARBITRATION PROVISION AND JURY AND CLASS ACTION WAIVER** on page 5 which affects my rights with respect to any claims or disputes by or against the Credit Union as described on page 5. I may opt out of that provision as described on page 6."

I. PAYMENT OF DIVIDENDS

Dividend Rates. The frequency and conditions upon which dividends are paid on all accounts are in accordance with the Bylaws of this Credit Union, state law, and the Truth-In-Savings Act and Regulations. Dividends are paid from current income and available earnings, after required transfers to reserves at the end of a dividend period.

For all accounts except term Share Certificate accounts, the Dividend Rate and Annual Percentage Yield (APY) may change as determined by the credit union's Board of Directors. For specific dividend rate(s) for each type of dividend bearing account, I will refer to the Savings Rate and Terms sheet provided to me and located online at www.fpcu.org, which is incorporated by this reference.

For Share Savings, Christmas Club, and IRA Savings accounts, dividends will be compounded quarterly and credited quarterly. For these accounts the dividend period is quarterly, for example, the beginning date of the first dividend period of the calendar year is January 1 and the ending date of such dividend period is March 31. All other dividend periods follow this same pattern of dates. The dividend declaration date follows the ending date of a dividend period, and for the example is March 31. For Money Market Checking, Premier Money Market Savings, Advantage Checking, Premier Checking, RMD Money Market Savings, and Hi-Yield Checking dividends will be compounded monthly and credited monthly. For these accounts, the dividend period is monthly, for example, the beginning date of the first dividend period of the calendar year is January 1 and the ending date of such dividend period is January 31. All other dividend periods follow this same pattern of dates.

Dividends on term Share Certificate accounts are compounded and will be credited and paid as set forth in my Share Certificate Disclosure, when issued. Dividends earned on a share certificate will be paid less any penalties, through the closure date.

If I close any account other than a term Share Certificate account before dividends are credited, I will not receive the accrued dividends.

Balance Computation Method. Dividends are calculated by the daily balance method which applies a daily periodic rate to the balance in the account each day. Dividends will begin to accrue on the business day I deposit items to my account.

II. TERMS AND CONDITIONS

Terms and Conditions Applicable to All Accounts

1. I must be and remain a member in good standing to maintain any account. In order to become

a member of the credit union I must pay the entrance fee disclosed in the Schedule of Fees and Charges which is incorporated by reference, or deposit the par value of one regular share in this credit union of \$25.00 into an account. If I reduce my account balance below \$25.00 or do not have a loan account with you, my membership may be transferred to an inactive status. If my account remains inactive for 180 days, I may be expelled from membership.

2. All accounts (except checking accounts) are not transferable except as defined in 12 CFR, Part 204. For savings and money market accounts, during any statement period, I may not make more than six (6) withdrawals or transfers per statement cycle period, or a combination of such withdrawals and transfers, to another account of mine at this credit union or to a third party by means of a preauthorized, automatic transfer, a transfer conducted online or via mobile or telephonic agreement, order or instruction, or by check, draft, debit card, or similar order. If I exceed the transfer limitations set forth above in any statement period, you may refuse the transaction or my account may be subject to closure by you.

3. Federal regulations require you to retain the right to require all savings account depositors to give seven days written notice before making a withdrawal. It is unlikely, however, that you would require this notice.

4. Your delay in enforcing any of the terms and conditions of this Agreement and Disclosure shall not prohibit you from enforcing such terms and conditions at a later date.

5. You reserve the right to amend, modify, add to, or delete from this Agreement and Disclosure from time to time and in your sole and absolute discretion. You will provide me with any advance notice of changes as required by applicable law, and my continued use of an account constitutes my agreement with such changes.

6. You may refuse to follow any of my instructions that in your sole judgment are illegal or would expose you to potential liability. Alternatively, you may require adequate security or invoke other security measures to protect you from all losses and expenses incurred if you follow my instructions. I agree to reimburse you for any damages, losses, liabilities, expenses and fees (including, but not limited to, reasonable attorneys' fees) that you incur in connection with my account if you take an action in accordance with my or what purports to be my oral, written or electronic instructions.

7. You reserve the right to refuse to open any account, service, or to accept or reject additional deposits to an existing account.

8. I authorize you to accept items payable to any account owner for deposit to my account from any source without questioning the authority of the person making the deposit, and to give cash back to any authorized signer(s) or designated agent on any check payable to any one or more of the account owners, whether or not it is endorsed by me.

9. You may endorse and/or collect items deposited to my account without my endorsement, but may require my personal endorsement prior to accepting an item for deposit. If I deposit items which bear the endorsement of more than one person or persons that are not known to you or that require endorsement of more than one payee, you may refuse the item or require all endorers to be present or to have their endorsements guaranteed before you accept the item.

10. I understand and agree that you may utilize automated means to process checks and other items written on or deposited to my account. Although you may manually review checks or other items drawn on my account, I understand and agree reasonable commercial standards do not require you to do so.

11. You are not responsible for items lost or stolen when they are not in your possession.

12. You will forward all statements and other notices only to the person whose signature appears first (Primary Member) on the Membership and Account Application. I shall exercise reasonable care and promptness examining my statements and must promptly notify you of any error or unauthorized payment, including but not limited to an altered item or an unauthorized signature. If I fail to uphold these duties, I understand and agree that I am precluded from asserting the error or unauthorized payment against you if you: 1) suffer a loss on the item because of my failure; or 2) you pay on another item presented by the same wrongdoer if the payment was made before I properly notified you. Notification must be when I identify the error, but in no event more than sixty (60) days following the date of the statement. If I fail to uphold my duties but I can prove that you failed to exercise ordinary care in the payment of the relevant items, then the above preclusion will not apply and the loss on the items will be allocated between you and me to the extent our respective actions contributed to the loss. If I have failed to examine my statement and report any unauthorized item one (1) year or more

after my statement or the item has been made available to me, I cannot recover from you even if you failed to exercise ordinary care in paying the item.

13. You or I may terminate an account(s) at any time. I understand and agree, however, that your authority may not be changed or terminated except by written notice to you which will not affect prior transactions. Moreover, if you receive conflicting claims to funds in an account you hold, you may, at your discretion, restrict the account and deny access to all; close the account and send the funds to the owner or owners of the account, according to your records, at the statement mailing address; interplead all or any portion of the funds from an account to the court; or hold the funds, without liability to anyone, pending resolution of the claim to your satisfaction.

14. You reserve the right to close any account(s) and terminate my membership should you discover that any of my accounts or any other accounts with you have been deliberately manipulated by me to your, any other account holder's, and/or your membership's detriment. "Manipulation" includes, but is not limited to, kiting and repeated patterns of transactions which have no apparent business reason other than to take advantage of Regulation "CC" hold periods and/or "interest float" to your detriment.

15. I acknowledge that you may be obligated to report cases of actual or suspected financial abuse of elders or dependent care adults. If you suspect such financial abuse, I understand and agree that, in addition to reporting such abuse as may be required under law, you have the right to freeze the account, refuse to complete transactions on the account, or to take any other action(s) that you deem appropriate under the circumstances. I agree to indemnify and hold you harmless from and against all claims, actions, damages, liabilities, costs, and expenses, including reasonable attorneys' fees and expenses, arising out of or related to any action or inaction related to the matters described in this paragraph.

16. You may recognize the signature of anyone who signed an applicable Membership and Account Application as authorized to transact business on that account. Any payment made on my account by you in good faith and in reliance on the terms and conditions of this Agreement and Disclosure, any Term Share Certificate Account Application and Agreement/Disclosure and/or the Account Application shall be valid and discharge you from liability. Without limitation to the foregoing, you may honor checks drawn against my account by authorized signers, even if the checks are made payable to them, to cash or for deposit to their personal accounts. You have no duty to investigate or question withdrawals or the application of funds.

17. I understand and agree that Individual, Joint and Pay-On-Death accounts may be subject to Multiple Party Accounts Law, and the California Probate Code, as now in effect or hereafter amended.

18. Ownership for the primary account and all sub-accounts shall be established and determined by the most recent applicable Membership and Account Application or other document(s) evidencing such account(s). A different form of ownership may be established by executing an additional Membership and Account Application or other required document. The word "owner(s)" means the owner of the funds in the case of an individual account and it means the joint owners (both as an individual and as a group) in the case of a joint or other account with multiple parties.

19. I agree to notify you promptly in writing or by phone of any change of address. I may notify you in person at your office or by sending a written and signed notice to:

- Financial Partners Credit Union
P.O. Box 7005
Downey, California, 90241

20. I am required to keep you informed of my current address. In the event that I fail to do this, a charge may be made to my account for the actual cost of a necessary locator service paid to a person or concern normally engaged in providing such service and incurred in determining my address. Furthermore, I may incur a monthly fee until such time that I provide you with a valid address as set forth in the fee schedule.

21. I agree to notify you immediately of the death or court declared incompetence of any owner of my account. I agree to inform each owner of my account to notify you of such an event as well. If I die or am declared legally incompetent, you can continue to accept and collect items deposited to my account until you know of my death or adjudication of incompetency and have a reasonable opportunity to act.

22. All non-cash payments shall be credited subject to final payment on the day of deposit. My right to withdraw the funds represented by certain checks, savings or other items I deposit may be delayed

for several days. I will be notified if my right to withdraw will be delayed. I will refer to the credit union's Disclosure of Funds Availability Policy for further details.

23. If a check or other item which you cash for me or which I deposit to my account is returned to you as unpaid for any reason, you may charge my account for the amount of the check or other item. This may include, among other circumstances, checks which were paid originally and later are returned to you accompanied by documentation indicating that the endorsement is forged or unauthorized or that the item has been altered in any way. You may charge my account for the amount without questioning the truth of such documentation. You may also charge back any amount of accrued or paid dividends related to the returned check, and any fee you may customarily charge for such action. You may re-present a returned check for payment to the financial institution upon which it is drawn if there were insufficient funds to initially pay the item, but you are not required to do so. If you choose to re-present the check, you may do so without telling me the check was not paid or that you are presenting it again. You may charge a fee for each deposited or cashed check charged back to my account. You may, at your option, notify me, by telephone or in writing, if a check has been returned unpaid and the fee charged.

24. I agree that you will not be responsible for any damages I incur in the event I deposit an item with you, which is subsequently returned unpaid by the paying bank and that return is "late" due to markings on the back of the item caused by me or a prior endorser.

25. For purposes of this Agreement, a "remotely created check" means a check that is not created by the paying bank and that does not bear a signature applied, or purported to be applied, by the person on whose account the check is drawn. You reserve the right to accept or reject any item for deposit into any of my accounts. If I deposit a remotely created check into any of my accounts, I represent and warrant to you that I have instituted procedures to ensure that these drafts are authorized by the person on whose account the remotely created check is drawn in the amount stated on the check and to the payee stated on the check. If a remotely created check that I have deposited into my account is returned by the drawee-payor bank for any reason, I agree that you may debit my account for the amount of the item, plus any applicable fees. If the debit causes my account to be overdrawn, I agree to pay the overdrawn amount on your demand.

26. For purposes of this Agreement, a "substitute check" means a paper reproduction of an original check that contains an image of the front and back of the original check, is suitable for automated processing in the same manner as the original check, and meets the other technical requirements of Regulation "CC." You reserve the right to accept or reject any item for deposit into any of my accounts. If you accept a substitute check for deposit that I have created, I represent and warrant to you that: (1) the substitute check contains an accurate image of the front and back of the original check and a legend stating that it is the legal equivalent of the original check; (2) no depository bank, drawee, drawer, or endorser will be asked to pay a check that it already has paid; (3) I am entitled to enforce the substitute check; (4) all signatures on the original check are authentic and authorized; (5) the original check has not been altered; (6) I have no knowledge of any insolvency proceeding commenced with respect to the maker of the original check; and (7) all aspects of the original check are genuine. If you accept a substitute check for deposit that I have created, I further agree to indemnify and hold the credit union harmless from and against any and all losses that any recipient of a substitute check suffers due to the receipt of a substitute check instead of an original check.

27. Although you are not obligated to, you may pay or accept checks and other items bearing restrictions or notations (e.g., "Void after 6 months," "Void over \$50.00," "Payment in Full," and the like), whether on the front or back, in any form or format. If I cash or deposit an item or write a check with such notation, I agree that it applies only between me and the payee or maker. The notation will have no effect on you, and I agree to accept responsibility for payment of the item. I agree to indemnify and hold you harmless from any claim or alleged loss of any maker or payee involving such notations, whether I am the maker or payee or the funds are otherwise deposited into an account in which I have an interest.

28. All accounts are subject to your Schedule of Fees and Charges, which accompanies this Agreement and Disclosure and is incorporated by this reference. You shall debit such charges against any account I own (including accounts on which I am a joint owner) except my IRA Accounts. If sufficient funds are not available, the charges are payable on demand and, for checking accounts, will be treated as an overdraft.

29. If my account is subject to a Bonus, information regarding the amount or type of Bonus, when

the Bonus will be provided, and the minimum balance and time requirements to obtain the Bonus will be set forth in the Bonus disclosure which accompanies this Agreement and Disclosure and is incorporated by this reference.

30. An account with no activity for 12 months, other than a crediting of dividends, will be considered dormant and may be subject to a monthly Dormant Account Fee, as set forth in your Schedule of Fees and Charges.

31. State law for the address you have on record for me dictates at what point an account balance is required to be turned over ("escheated") to the state after a period of inactivity. As an example: California laws state that inactive account balances in savings, checking, Individual Retirement, matured Term Share (Certificate) accounts, and safe deposit box contents must be turned over ("escheat") to the state after a period of three (3) years since the last time I: a. Increased or decreased the amount of funds on deposit in any account(s) with you (if the account statements are sent to the same address), or presented an appropriate record for crediting of dividends or cashed a dividend check from any of my accounts with you, or in the case of an Individual Retirement Account three years from the date funds are required to be distributed under the terms of the account or plan; or b. Corresponded in writing or electronically with you concerning the account; or c. Otherwise indicated an interest in the account as evidenced by a memorandum or other record on file with you.

My deposit account will not escheat to the state, however, if, during the previous three (3) years, I have owned another deposit account with the credit union and, with respect to that deposit account, I have done any of the acts described in paragraphs (a), (b), or (c) above, and, with regard to the deposit account that would otherwise escheat, you have "communicated" (i.e., sent account statements or statements of interest paid for federal and state income tax purposes) electronically or in writing with me at the address to which communications regarding the other deposit account are regularly sent. You may charge a fee for mailing an escheat notice to me, and/or a service charge fee for money orders escheated to the state. To recover funds turned over to the state, I must file a claim with the state.

32. You may, but are not obligated to, transfer funds from my savings accounts or loan accounts on my written, oral, or electronic request. I understand and agree that no transfer will be made unless there are sufficient available funds on deposit or sufficient credit available at the time of transfer and you authorize the transaction. I agree that any such transfer(s) shall be in the exact amount authorized and will be processed only on your "business days." If a transfer is to occur on a day other than a business day, such transfer will occur on the next business day. Moreover, if funds are not available for the transfer on the day authorized, the transfer will not occur.

33. Federal law requires you to report certain domestic currency transactions and foreign transactions. This reporting applies to all member accounts at the credit union.

34. You agree to retain and furnish to me, if requested, photocopies of certain records pertaining to my account and that these records for the time frame required by law will be available to me. I agree to pay applicable fees for such copies.

35. I understand and agree that you must comply if you are served with any notice of garnishment or of attachment, tax levy, injunction, restraining order, subpoena or other legal process relating to my account that you reasonably believe is valid. You may charge a Levy Processing fee, and you may assess this fee against any account I maintain with you, including the account that is the subject of the legal process.

36. In the event that a teller, official, or certified check is lost or stolen, I must execute and deliver to you a written Declaration of Loss and Claim For Reimbursement and/or affidavit in a form acceptable to you and in time for you to have a reasonable time to act thereon. I further understand and agree that the Declaration of Loss and Claim For Reimbursement is not enforceable until the later of (i) the time the Declaration of Loss and Claim For Reimbursement is properly delivered to you, or (ii) the 90th day following the date of the cashier's or teller's check, or the 90th day following the date of the acceptance of a certified check. I agree to indemnify you for any loss or claim occasioned by your attempting to or stopping payment on such check.

37. I authorize you to gather whatever credit, checking account and employment information you consider appropriate from time to time. I understand that this will assist you, for example, in determining my initial and ongoing eligibility for my account and/or in connection with making future credit opportunities available to me. I authorize you to give information concerning your experiences with me to others.

38. You are not responsible for any loss or damage which results from my negligence, including with-

out limitation, my failure to adequately safeguard my blank checks, debit card, personal identification numbers (PIN) or other personal information or means of access to my account.

39. Federal law requires that you obtain and have certified by me a Taxpayer Identification Number (TIN) on all accounts. You will not open an account without this identification number. For additional information on this requirement, I will read "INSTRUCTION TO PAYER'S REQUEST FOR TAXPAYER IDENTIFICATION NUMBER AND CERTIFICATION (IRS FORM W-9)." These instructions are found in Section III of this Agreement and Disclosure.

40. In the event that a negative balance is created in my account (whether due to ATM activity, non-sufficient funds activity, credit union imposed fees and charges, or otherwise) or I have other outstanding financial obligations of any kind owed to you which are in default, I understand and agree that you may transfer funds to such account from any other account (excluding IRA accounts), including account(s) upon which I am a joint owner, in an amount equal to the negative account balance or the outstanding financial obligation which is in default.

In addition to any other rights that you may have, I agree that any deposits or future deposits and or other credits to any account in which I may now or in the future have an interest are subject to your right of offset for any liabilities, obligations, or other amounts owed to you by me (such as, for example overdrafts and any related fees and charges) and such is applicable irrespective of any contribution to the account or source of funds in the account. Moreover, I knowingly consent and expressly agree that the application of an offset of funds in any account includes the offset of government benefits (such as Social Security or other public benefit funds) deposited in my account.

41. I agree not to use, or allow anyone else to use, any Credit Union account or service, including but not limited to any loan, in any illegal transaction. Any illegal activity or use shall be deemed an event of default, and I agree to indemnify you for any losses you may incur as a result of such use. I agree that you may close any or all accounts if you, in your sole and absolute discretion, deem account use to be abusive or illegal.

42. I agree, in order for you to service my account(s) or to collect any amounts I owe, you may from time to time make calls and/or send text messages to me at any telephone number(s) associated with my account, including wireless telephone numbers that could result in charges to me. The manner in which these calls or text messages are made to me may include but is not limited to, the use of prerecorded/artificial voice messages and/or an automatic telephone dialing system. I further agree that, in order for you to service my account or to collect any amounts I owe, you may send emails to me at any email address I provided to you.

43. Pursuant to federal law, the Credit Union must verify the identity of any person seeking to open or add a joint owner or signer to any account and must maintain records of the information used to verify the person's identity. For the purposes of this paragraph, "account" means "each formal banking or business relationship established to provide ongoing services, dealings, or other financial transactions." For example, a deposit account, a transaction or asset account, and a credit account or other extension of credit would each constitute an account.

44. Member accounts in this Credit Union are federally insured by the National Credit Union Share Insurance Fund.

45. An action or proceeding by me to enforce an obligation, duty or right arising under this Agreement or by law with respect to my account must be commenced within one year after the cause of action occurs.

46. I agree to indemnify, defend and hold you and your employees harmless from and against every claim, demand, action, cost, loss, liability and expense, including, without limitation, attorneys' fees, which you incur by acting in accordance with this Agreement and Disclosure or as a result of my failure to abide by its terms.

47. My account will be governed by California law, to the extent that California law is not inconsistent with controlling federal law. However, California's choice of law rules shall not be applied if that would result in the application of non-California law.

48. ARBITRATION AND WAIVER OF JURY TRIAL AND CLASS ACTION:

Any dispute arising under this Agreement and/or your credit union accounts that cannot be resolved directly between the parties (whether based upon contract, tort, statute of the United States or any state, common law or equity) shall be referred to final, individual binding arbitration, governed by the Commercial Arbitration Rules of the American Arbitration Association ("AAA"), which arbitration may be performed by a private arbitrator, if the parties so agree, or by a single neutral arbitrator appoint-

ed in accordance with the Commercial Arbitration Rules of the AAA or such similar rules as may be adopted by AAA. Each party also has the option of filing an action in small claims court or its state's equivalent court, for any claim or disputes within the scope of the small claims court's jurisdiction. But if a claim is transferred, removed or appealed to a different court, such claim shall be subject to arbitration. Arbitration hearings will be held in a location reasonably convenient to your residence, or at another location if mutually agreed; and the arbitrator may award any remedy provided by the substantive law that would apply if the action were pending in court. Filing fees and costs of the arbitrator shall be paid by the Credit Union. The arbitrator shall also have the power to award attorneys' fees and costs, in the discretion of the arbitrator.

WE EACH AGREE THAT ANY AND ALL DISPUTES MUST BE BROUGHT IN THE PARTIES' INDIVIDUAL CAPACITY AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PURPORTED CLASS OR REPRESENTATIVE PROCEEDING. YOU AGREE TO WAIVE THE RIGHT TO PARTICIPATE IN A CLASS ACTION OR LITIGATE ON A CLASS-WIDE BASIS. YOU AGREE THAT YOU HAVE EXPRESSLY AND KNOWINGLY WAIVED THESE RIGHTS. WE HEREBY VOLUNTARILY AND KNOWINGLY WAIVE THE RIGHT TO TRIAL BY JURY OF ALL DISPUTES, CONTROVERSIES AND CLAIMS BY, BETWEEN OR AGAINST EITHER YOU OR THE CREDIT UNION WHETHER THE DISPUTE, CONTROVERSY OR CLAIM IS SUBMITTED TO ARBITRATION OR IS DECIDED BY A COURT, TO THE FULLEST EXTENT ALLOWED BY LAW.

OPT OUT RIGHT: I may opt out of this mandatory arbitration by sending a written request to the Credit Union postmarked within sixty (60) days of your receipt of this Agreement. The opt-out must include my full name, address, telephone number, account number and personal signature, and must be mailed to the Credit Union at: 7800 E. Imperial Hwy., Downey, CA 90242. Opting out will not terminate this Agreement or affect any other rights and obligations I or the Credit Union have under this Agreement.

While this arbitration provision is intended to have the broadest and most comprehensive effect possible with respect to any disputes between us related to my share accounts, any disputes arising from any loan or line of credit which the Credit Union has made to me are expressly excluded from this arbitration provision and are governed instead by the terms and conditions of our loan or line of credit documents. Additionally, I also agree to exercise any error resolution rights under the terms of this Agreement prior to exercising my right to arbitrate under this arbitration provision if my dispute is related to a matter covered by such error resolution procedures. Further, no provision of this arbitration clause, nor the exercise of any rights hereunder, will limit the right of any party to: (1) judicially or non-judicially foreclose against any real or personal property collateral or their security; (2) exercise self-help remedies, including but not limited to repossession and setoff rights; or (3) obtain from a court having jurisdiction over any provisional or ancillary remedies including but not limited to injunctive relief, foreclosure, sequestration, attachment, replevin, garnishment, or the appointment of a receiver. Such rights can be exercised at any time, before or during initiation of an arbitration proceeding, except to the extent such action is contrary to the arbitration award. The exercise of such rights will not constitute a waiver of the right to submit any dispute to arbitration.

This arbitration provision does not preclude me from bringing issues regarding my accounts to the attention of any federal, state or local agency or entity. Such agency or entity may be able to seek relief on my behalf.

This agreement to arbitrate disputes and waiver of class action and jury trial shall survive my death, the closing of any of my accounts and the termination of any of my business or transaction(s) with you, and any bankruptcy filing to the extent consistent with applicable bankruptcy law and shall also survive as to any claim within the scope of this Agreement.

If any term or provision of this paragraph is held to be invalid or unenforceable, the remaining provisions shall be enforced without regard to the invalid or unenforceable term or provision.

Terms and Conditions Applicable to All Individual and Joint Accounts

1. If there is more than one owner, all agree with each other and with you that all sums now paid in or hereafter paid in by any one or all account owner(s) including all dividends thereon, if any, are and shall be owned by all account owner(s) jointly and equally regardless of their net contributions with a right of survivorship and shall be subject to withdrawal or receipt by any of the account owner(s) or the survivor(s) of any of the account owner(s). Any such payment shall be valid and shall discharge you from any liability.

2. You are not obligated to inquire as to the source of funds received for deposit to a joint account

or to inquire as to the proposed use of any sums withdrawn from the account for the purpose of establishing net contributions.

3. You may require me to provide advanced written notice for cash withdrawals in excess of \$5000.00.

4. No transfer of voting rights or other membership privileges is permitted by virtue of a transfer of funds.

5. Being a joint owner of a member's account does not constitute credit union membership for the joint owner. Joint owners may be non-members.

6. Except as set forth herein or in the applicable loan agreement(s), I may pledge any or all of the funds on deposit in an account as security for any loan(s) subject to then current loan policies. Further, a pledge of funds by any one of us shall be binding on all of us. I may not withdraw funds that are pledged as security on loan(s) without the written approval of a loan officer, except to the extent that such funds exceed my total primary and contingent liability to you. I may not withdraw any funds below the amount of my primary or contingent liability to you if I am delinquent as a borrower, or if borrowers for whom I am cosigner, endorser, or guarantor are delinquent, without the written approval of a loan officer.

7. A right of survivorship arising from the express terms of a joint account cannot be changed by a will.

Terms and Conditions Applicable to All Pay-On-Death (P.O.D.) Designations

1. If I have made a Pay-On-Death (P.O.D.) designation, all sums are payable on request to me during my lifetime and upon my death to my designated P.O.D. payee(s) or if the account is jointly owned, to one or more account owner(s) during their lives and on the death of all of them to one or more payees then surviving in equal and individual shares. If a P.O.D. payee dies before all of the account owner(s), then upon the death of all of the owner(s), all sums are divided equally among the surviving P.O.D. payees.

2. A Pay-On-Death designation cannot be changed by a will.

Terms and Conditions Applicable to Living Trust Accounts

1. If I am a trustor/trustee and want to establish an account in connection with a written trust, you may require me to provide you with a notarized trust certification confirming my power as a trustee, and other documents as applicable, prior to opening the account.

2. You are not required to know, understand, interpret or enforce the terms of the Trust Instrument.

3. I acknowledge that the Account is governed by the applicable terms and conditions set forth in this Agreement and Disclosure and by the terms and conditions set forth in my Account Agreement/ Application in the Name of Trustee(s).

4. Living trust accounts are not subject to Multiple Party Accounts Law.

Terms and Conditions Applicable to All Custodial Accounts

1. The transferor/custodian is opening an account as custodian for the minor named on the applicable Membership and Account Application for Custodial or Fiduciary Accounts under the Uniform Transfers to Minors Act. The transfer of money to the minor named on the Application, which transfer shall be deemed to include all dividends and any future deposits or other additions thereto, is irrevocable and is made in accordance with and to include all provisions of the said statute of the State of California now in effect or hereinafter amended.

2. I acknowledge that by signing the Application, I have received the funds deposited to the account as custodian for the minor named herein under the Uniform Transfers to Minors Act and I agree to the applicable terms and conditions set forth in this

Agreement and Disclosure as well as the terms and conditions of the Application.

3. The successor custodian named on the Application shall serve if I should be unable to act as custodian because I resign, die, or become legally incapacitated.

4. I may not pledge any or all of the funds on deposit in the account as security for any loan(s).

5. Custodial accounts are not subject to the Multiple Party Accounts Law.

Terms and Conditions Applicable to All Fiduciary Accounts

1. I am duly appointed to act in the capacity of Executor/Executrix, Administrator/Administratrix, Guardian or Conservator, when I have completed the Membership and Account Application for Custodial or Fiduciary Accounts. By the authority vested in me, I may act individually or jointly, and am authorized and empowered to transact business of any character in connection with this account. My authority shall continue in force until written notice to the contrary is received by you and you have had a reasonable opportunity within which to act.

2. If the account is blocked, I understand and agree that I shall file with the court a written receipt

including an agreement with you that the funds in the account, including any dividends, shall not be withdrawn or pledged except upon court order.

3. I may not pledge any or all funds on deposit in the account as security for any loan(s).

4. Fiduciary accounts are not subject to the Multiple Party Accounts Law.

Terms and Conditions Applicable to Savings Accounts

Share Savings

1. The minimum deposit required to open the Share Savings Account is the purchase of a \$25.00 share.

2. I may not make more than six (6) withdrawals or transfers per statement cycle period, or a combination of such withdrawals and transfers to another account of mine at this credit union, or to a third party by means of a preauthorized or automatic transfer, or a transfer conducted online or via mobile telephone agreement, order, or instruction, or by check, draft, debit card, or similar order.

3. I must maintain a minimum balance of \$250 or another account in order to not be assessed a monthly fee.

4. I must maintain a minimum daily balance of \$100.00 in my account each day to obtain the disclosed Annual Percentage Yield (APY) on the Savings Rates and Terms sheet.

Premier Money Market Savings

1. The minimum deposit required to open a Premier Money Market Savings Account is \$25,000.00.

2. This is a tiered account with Dividend Rate and Annual Percentage Yield (APY) related to the daily balance in the account. I must maintain the minimum daily balance of \$5,000.00 in my account each day to obtain the disclosed APY for the tier as shown on the Savings Rates and Terms sheet. If I fail to maintain the required minimum balance, I may be assessed a monthly service charge.

3. I may not make more than six (6) withdrawals or transfers per statement cycle period, or a combination of such withdrawals and transfers, to another account of mine at this credit union or to a third party by means of a preauthorized or automatic transfer, a transfer conducted online or via mobile, or telephonic agreement, order or instruction, or by check, draft, debit card, or similar order.

4. I may not pledge any of the funds on deposit in the account as security for any loan(s).

RMD Money Market Savings

1. The minimum deposit required to open a RMD Money Market Savings Account is \$10,000.00.

2. In order to qualify to open this account I must take a required minimum distribution (RMD) from an IRA account and place those proceeds into this account.

3. This is a tiered account with Dividend Rate and Annual Percentage Yield (APY) related to the daily balance in the account. I must maintain the minimum daily balance of \$10,000.00 in my account each day to obtain the disclosed APY for the tier as shown on the Savings Rates and Terms sheet. If I fail to maintain the required minimum balance, I may be assessed a monthly service charge.

4. I may not make more than six (6) withdrawals or transfers per statement cycle period, or a combination of such withdrawals and transfers, to another account of mine at this credit union or to a third party by means of a preauthorized or automatic transfer, a transfer conducted online, via mobile, or telephonic agreement, order or instruction, or by check, draft, debit card, or similar order.

5. I may not pledge any of the funds on deposit in the account as security for any loan(s).

Christmas Club Savings

1. The minimum deposit required to open the Christmas Club Savings Account is \$25.00. There is no minimum deposit required if I sign up for direct deposit or automatic transfers to the account.

2. There is no minimum daily balance required to obtain the disclosed Annual Percentage Yield (APY). If I fail to maintain the required minimum balance, I may be assessed a monthly service charge.

3. I may make up to five (5) withdrawals in person each quarter (excludes ATM withdrawals). Any additional withdrawals are subject to a Quarterly Excess Share Withdrawal Fee and may subject my account to closure.

Add-On IRA Savings

1. The minimum deposit required to open a contributory Add-On IRA Savings Account is \$25.00.

2. There is no minimum daily balance required to obtain the disclosed Annual Percentage Yield (APY).

3. This account is subject to the terms and conditions that appear in the applicable "IRA Simplifier" which I will receive when I open the account. Terms and Conditions Applicable to Checking Accounts.

Terms and Conditions Applicable to Checking Accounts

Access Checking

1. The minimum deposit required to open the Free Checking Account is \$25.00.

2. The monthly fee is \$5.99 but can be waived with eStatements AND either \$300.00 monthly direct deposit, \$1,500.00 average deposit or \$25,000.00 in combined balances (savings and loans). If the requirements are not met for that month my account will be subject to a monthly Service Charge.
3. This account does not earn dividends.
4. Network ATM transactions (those not displaying the CO-OP logo) will be subject to a service charge in addition to any surcharge the ATM provider may impose. ATMs displaying the CO-OP logo are free of any fees.
5. Automatic overdraft transfers from Savings, Line of Credit, or credit cards are subject to a service charge. I must provide you with a separate transfer authorization for this service.
6. See section on Discretionary Overdraft Privilege for details of this service available with this account.

Student Checking

1. The minimum deposit required to open the Student Checking Account is \$25.00.
2. The monthly fee is \$1.99 but can be waived with eStatements. If the requirements are not met for that month my account will be subject to a monthly Service Charge.
3. This account does not earn dividends.
4. Shared Network ATM transactions (those not displaying the CO-OP logo) will be subject to a service charge in addition to any surcharge the ATM provider may impose. ATMs displaying the CO-OP logo are free of any fees.
5. Automatic overdraft transfers from Savings, Line of Credit, or credit cards are subject to a service charge. I must provide you with a separate transfer authorization for this service.
6. This account does not offer Discretionary Overdraft.

Advantage Checking

1. The minimum deposit required to open the Advantage Checking Account is \$25.00.
2. This is an account with no minimum daily balance required to obtain the disclosed Annual Percentage Yield (APY).
3. I must maintain either a minimum monthly Direct Deposit (minimum \$100.00) or an average monthly balance of \$1,500.00 to avoid a monthly Service Charge. If my average monthly balance falls below the required minimum balance, or if the minimum monthly Direct Deposit is not received, my account will be subject to a monthly Service Charge for that month.
4. Network ATM transactions (those not displaying the CO-OP logo) will not be subject to a service charge in addition to any surcharge the ATM provider may impose. ATMs displaying the CO-OP logo are free of any fees.
5. Automatic overdraft transfers from savings, line of credit, or credit cards are subject to a service charge. I must provide you with a separate transfer authorization for this service.
6. See section on Discretionary Overdraft Privilege for details of this service available with this account.

Premier Checking

1. The minimum deposit required to open the Premier Checking Account is \$25.00.
2. This is an account with no minimum daily balance required to obtain the disclosed Annual Percentage Yield (APY).
3. The monthly fee is \$11.99 but can be waived if I maintain eStatements AND either a minimum monthly Direct Deposit of \$500.00, an average monthly balance of \$2,500.00, or \$50,000 in combined balances (savings and loans) to avoid a monthly Service Charge. If the requirements are not met for that month my account will be subject to a monthly Service Charge.
4. Network ATM transactions (those not displaying the CO-OP logo) will not be subject to a service charge in addition to any surcharge the ATM provider may impose. ATMs displaying the CO-OP logo are free of any fees.
5. Automatic overdraft transfers from Savings, Line of Credit or credit cards are subject to a Service Charge. I must provide you with a separate transfer authorization for this service.
6. See section on Discretionary Overdraft Privilege for details of this service available with this account.

Hi-Yield Checking

1. The minimum deposit required to open the Hi-Yield Checking Account is \$25.00.
2. I must maintain the minimum average monthly balance of \$1,500.00 as disclosed in the Savings Rates and Terms sheet in my account each day to obtain the disclosed Annual Percentage Yield (APY) for each tier. This is a tiered account that pays a higher rate on the first \$700.00 and the current Checking Rate, as disclosed in the Savings Rates and Terms sheet, on any additional balances in the account.

3. I must opt out of paper statements, maintain a minimum monthly direct deposit (minimum \$100.00) and an average monthly balance of \$1,500.00 to avoid a monthly service charge. If my average monthly balance falls below the required minimum balance, or if the minimum monthly direct deposit is not received, or if I request to receive paper statements, my account will be subject to a monthly service charge for that month.

4. Shared Network ATM transactions are free of credit union service charges. However the ATM provider may impose a surcharge.

5. ATMs displaying the CO-OP logo remain free of surcharge.

6. Automatic overdraft transfers from savings, line of credit or credit card are subject to a service charge. I must provide you with a separate transfer authorization for this service.

7. See section on Discretionary Overdraft Privilege for details of this service available with this account.

Money Market Checking

1. The minimum deposit required to open the Money Market Checking Account is \$2,500.00.

2. I must maintain the minimum daily balances as disclosed in the Savings Rates and Terms sheet in my account each day to obtain the disclosed Annual Percentage Yield (APY) for each tier. If I fail to maintain the required minimum balance, I may be assessed a monthly service charge.

3. I may not make more than six (6) withdrawals or transfers per statement cycle period, or a combination of such withdrawals and transfers, to another account of mine at this credit union or to a third party by means of a preauthorized or automatic transfer, a transfer conducted online or via mobile, or telephonic agreement, order or instruction, or by check, draft, debit card, or similar order.

4. I may make up to five (5) withdrawals each statement period (excludes ATM withdrawals). Any additional withdrawals may be subject to an Excess Withdrawal Fee and may subject my account to closure.

Terms and Conditions Applicable to All Checking Accounts

1. You may, at your discretion, but you are not obligated to, nor shall you be liable for, refusal to pay funds from this account: a. When such payment would draw the account below the minimum balance for the account as established from time to time by you ("overdrafts"). b. If not authorized in advance by you. c. Against checks presented over six (6) months past their issuance dates.

I authorize all checks from my checking account(s) resulting in an account overdraft situation, to be cleared by overdraft sources in the order specified by me. I agree to execute a separate authorization form to initiate these services. If I do not execute any such form and I have opted in to, and am eligible for, any Discretionary Overdraft Privilege service, I agree that this service may be utilized to pay any account overdraft(s).

If overdrafts are to be covered by a transfer of funds from my Share Savings Account, such transfer(s) will generally be made only if there are sufficient clear funds on deposit at the time of transfer and pursuant to the account limitations stated regarding withdrawals and transfers included in this Account Agreement. Loan advances to cover overdrafts will require that I have credit available in the loan account and my authorization on file with you. Overdrafts from loans are for the amount required to pay the overdraft up to the available credit limit. I agree that overdrafts, if paid in excess of funds in any loan or in my Share Savings Account, are payable on demand. Any items returned unpaid, because of insufficient clear funds in my checking account and any overdraft source(s), will be subject to nonsufficient funds fees (NSF). Also, I may be charged a fee on any account if my account remains negative for a specific number of consecutive days. In this event, you will include the specific number of days and any related fees in your Schedule of Fees and Charges.

2. You may pay and charge to my applicable account, checks drawn by and payable to any person, organization, association or corporation whom I have authorized by providing sample MICR encoded information identifying my account, provided there are sufficient funds in my account to pay such checks. I agree that your rights in respect to such checks shall be the same as if it were a check drawn and signed by me personally. This authority shall remain in effect until revoked by me in writing (to you and to the agency to whom the sample MICR information was provided) and you have had a reasonable opportunity to act on it. I agree that you shall be fully protected in honoring such checks. I further agree that if any such check is dishonored, whether with or without cause, and whether intentional or inadvertent, you shall be under no liability whatsoever, even though such dishonor results in the forfeiture of insurance, loss, or damage to me of any kind.

3. If you have made a good faith payment to a holder, you may charge my account according to: a. The original terms of my check; or b. The terms of my completed check unless you have notice that

any such completion is improper.

4. I, or any other person authorized to draw on the account, may request a stop payment of any check payable against my account, provided my request is timely and affords you a reasonable opportunity to act upon it under your rules. I may also stop payment on a line of credit check. My stop payment must include the accurate account number, check number, and exact dollar amount. You will not be liable for paying a check over a stop payment request if the request is incomplete or incorrect. I agree to indemnify, defend and hold you harmless for all claims, actions and damages related to or arising from your action in stopping payment of any check pursuant to my request. A stop payment fee will be assessed for each stop payment request. Binding stop payment requests shall be valid no longer than six (6) months, but may be renewed for an additional six (6) month period by written notice given during the time that the stop payment request was effective. I have the burden of establishing the fact and amount of loss resulting from payment contrary to a binding stop payment request.

I may not stop payment on completed electronic point-of-sale transactions, certified checks, or "Official" checks issued or guaranteed by you.

5. Death, dissolution or incompetence of me (or any of us) shall not revoke your authority to accept, pay or collect a check or to account for proceeds of its collection until you know of the fact of death or adjudication of incompetence and have the reasonable opportunity to act on it. Even with knowledge, you may for ten (10) days after the date of death, dissolution or incapacity, pay or guarantee checks drawn on or prior to that date unless ordered in writing to stop payment by a person claiming an interest in the account under rules established by you. We shall notify you if any of us die, become incapacitated or our organization is dissolved.

6. If you have paid a check under circumstances giving a basis for objection by me, you shall be subrogated to the rights of: a. Any holder in due course on the check against the drawer or maker; b. The payee or any other holder of the check against the drawer or maker either on the item or under the transaction out of which the item arose; and c. The drawer or maker against the payee or any other holder of the check with respect to the transaction out of which the check arose.

7. You may without liability accept, pay, guarantee or charge checks to the account in any order convenient to you.

8. In the event of wrongful dishonor which occurs by mistake, your liability shall be limited to actual damages I prove. In the event of a dishonor of any check, share draft or other debit on my account, your determination of whether sufficient funds exist in my account may be made at any time between the time the item is received and the time it is returned. If you should choose to make a subsequent account balance check, you must use the last figure in deciding whether to dishonor the check, share draft or other debit.

9. I agree that in the event I draw a check on my account with you, that I will hold you harmless and indemnify you from any liability incurred due to a delay or misrouting of the check, where the delay or misrouting is caused by markings placed on the check by me or a prior endorser that obscure any depository endorsement placed by you or your agent.

10. You may recognize the signature of anyone who signed the Membership and Account Application as authorized to transact any business on this account, including, but not limited to, the causing or making of overdrafts and endorsement of checks payable to any signer of this account. Each account owner is jointly and severally responsible for paying any overdrafts created by us whether or not we participate in the transaction or benefit from its proceeds.

11. The total of the overdraft (negative) balance in my Checking Account, including any and all fees and charges, is due and payable upon demand, and I am required to immediately deposit with you sufficient funds to cover the overdraft paid by you and pay the related fees. You reserve the right to pay the withdrawals I make from my Account, regardless of the method of withdrawal, in any order you determine. I understand that currently items presented for payment on the same day will be paid in sequential check number order, or if no check number, then by date of presentment for payment. This means that items may not be processed in the order in which they occurred. I understand that the order in which items are processed can affect the total amount of fees that may be assessed against my Checking Account.

It is important that I understand the difference between my "actual balance" and my "available balance" in order to properly manage the money in my account and avoid overdraft fees. My "actual balance" is the beginning of the day balance after the prior evening's posting. This balance is changed at the close of business every day and stands as is until the close of business on the following

day. My "available balance" is the amount I have in my account at a particular time that is available for immediate withdrawal. My available balance is updated throughout the day to reflect holds, pending transactions and cleared deposits. The difference between my actual balance and the available balance is the result of pending activity that I am aware of that has not yet posted to the account (example, any "pending" deposits, checks, transfers and withdrawals or holds on my account). You will use the "available balance" in my account to determine if I have sufficient funds to cover my transactions. I understand that I may be overdrawn even when my actual balance is positive. I also understand that I may still overdraw my account even though the available balance appears to show there are sufficient funds to cover a transaction that I want to make because my available balance does not reflect all my outstanding checks, automatic bill payments that I have authorized, recent deposits to my account, or all of my debit card transactions. For example, outstanding checks I have written will not be reflected in my available balance until they are presented to you and paid from my account. Further, if a merchant obtains my prior authorization but does not submit a one-time debit card transaction for payment within three (3) business days of authorization (or for up to thirty (30) business days for certain types of debit card transactions), you must release the authorization hold on the transaction. The available balance will not reflect this transaction once the hold has been released until the transaction has been received by you and paid from my account. I must keep careful records and practice good account management to avoid making transactions without sufficient funds available for withdrawal. For additional details on the availability for withdrawal of deposits, see the section entitled "Funds Availability Policy."

12. Discretionary Overdraft Privilege. You may pay my overdrafts at your discretion, which means you do not guarantee that you will always authorize and pay the following types of transactions: checks and ACH transactions from my checking account, automatic bill payments, and recurring bill payments paid with my Debit Card. I understand that you may not authorize and/or pay overdrafts for the following types of transactions unless I opt in to this service:

- ATM transactions
- Everyday debit card transactions

Terms and Conditions Applicable to Discretionary Overdraft Privilege

The word "overdraft" includes a negative balance in my account that may occur for various reasons, including, but not limited to: (1) the payment of checks, electronic transfers, telephone-initiated transfers, pre-authorized payments under your bill pay service, or other withdrawal requests authorized by me including, but not limited to, ATM transactions, Debit Card transactions, Point of Sale transactions, ACH transactions, and other pre-authorized transfers, for which funds are insufficient; (2) the return (unpaid) of items deposited by me; (3) the imposition of service charges by you; or (4) the deposit of items which are treated as not yet "available" according to your Disclosure of Funds Availability.

Pursuant to your commitment to provide valued service and benefits, you may pay my overdrafts that would cause my eligible account to have a negative (or further negative) balance, pursuant to the terms and conditions of this Agreement up to the amount of my Discretionary Overdraft Privilege Limit, which is determined by you in your sole and absolute discretion.

The Discretionary Overdraft Privilege is not a credit product and requires no application or credit approval process. The Discretionary Overdraft Privilege may be applied to my Checking Account if:

- I am a member for at least 60 days;
- I maintain my membership in good standing;
- I make regular deposits consistent with my past practices;
- I must not be more than thirty-one (31) days delinquent or be in default in any other respect on any loan or other obligation to you;
- There must not be any legal or administrative orders or levies against my

Checking Account;

- The primary account holder must be 18 years of age or older; and,
- I must affirmatively opt-in to this service to cover my ATM and everyday debit card transactions.

ANY DISCRETIONARY OVERDRAFT PRIVILEGE PAYMENT WILL BE MADE ON A CASE-BY-CASE BASIS, IN YOUR SOLE AND ABSOLUTE DISCRETION. I will be notified of any nonsufficient funds checks, items, or other transactions that have been paid or returned in my monthly statement; however, I understand that you have no obligation to notify me before you pay or return any check, item, or other transaction. You may refuse to pay any overdrafts without first notifying me even though my account is in good standing and even if you have paid previous overdrafts.

The total of the overdraft (negative) balance in my Checking Account, including any and all fees and charges is due and payable upon demand, and I am required to immediately deposit with you sufficient funds to cover the overdraft paid by you and pay the related fees. I understand that items presented for payment on the same day will be paid in sequential check number order, or if no check number, then by date of presentment for payment. This means that items may not be processed in the order in which they occurred. I understand that the order in which items are processed can affect the total amount of fees that may be assessed against my Checking Account.

A Discretionary Overdraft Privilege Fee will be charged to my Checking Account, in accordance with your Schedule of Fees and Charges, for each overdraft that is cleared on my Checking Account through the Discretionary Overdraft Privilege. This means that more than one Discretionary Overdraft Privilege Fee may be assessed against my Checking Account per day depending upon the number of overdrafts cleared through the Discretionary Overdraft Privilege service. The amount of such fees may not be limited. I understand that my Discretionary Overdraft Privilege Limit shall be reduced by the amount of each overdraft paid by you through Discretionary Overdraft Privilege and any related Discretionary Overdraft Privilege fee imposed. When such amounts are repaid by me as set forth herein you may replenish my Discretionary Overdraft Privilege Limit by the amount of the repayment. The Discretionary Overdraft Privilege Fee is generally the same amount as your NSF fee charged by you for each "nonsufficient funds" item presented for payment and returned unpaid on a Checking Account. If you choose not to pay the overdrawn check or other item/transaction under the Discretionary Overdraft Privilege, I am subject to an NSF fee for each such item.

I also agree that you have the right to transfer available funds from my other accounts I may have with you to cover the overdraft and pay the related fees. I understand and agree that you may transfer funds to my Checking Account from any of my other account(s) with you (excluding IRA accounts), including account(s) upon which I am a joint owner, in an amount equal to the overdraft which you may pay according to the terms and conditions of this Agreement and to pay the related fees. In addition to any other rights that you may have, I agree that any deposits or future deposits in or other credits to any account in which I may now, or in the future, have an interest are subject to your right of off-set for any liabilities, obligations, or other amounts owed to you by me (e.g., overdrafts and any related fees and charges), and such right is applicable irrespective of any contribution to the account or source of funds in the account. Moreover, unless I fail to "opt-in" to the Discretionary Overdraft Privilege service, I consent and expressly agree that the application of an off-set of funds in any account includes the off-set of government benefits (such as Social Security and other public benefit funds) deposited to the account from which the overdraft or related fees are paid. Each person who causes an overdraft, which is paid by you, is a maker and agrees to be individually and jointly obligated to repay the unpaid negative balance in accordance with the terms and conditions of this Agreement. You reserve the right to limit the Discretionary Overdraft Privilege to one (1) account per household or member, without notice of reason or cause to me.

I will be in default under the terms of this Agreement if I fail to live up to any of the terms and conditions of this Agreement or I am in default on any loan obligation with you and/or a negative balance exists in any other deposit account with you on which I am an owner. If I am in default, in addition to any other rights you may have, you may temporarily suspend overdraft privileges or terminate the Discretionary Overdraft Privilege or close my Checking Account and demand immediate payment of the entire unpaid negative balance. I also agree to pay any collection costs, attorneys' fees, and court costs which you or I shall or may incur as a result of my default.

You may terminate or suspend the Discretionary Overdraft Privilege at any time without prior notice. In no event shall any termination relieve me of my obligation to repay such sums already owed, including but not limited to account negative balances, overdraft fees, collection costs, and attorneys' fees, if any. You can delay enforcing any of your rights under this Agreement without losing them.

Furthermore, I understand that you may not authorize and pay overdrafts for the following types of transactions unless I affirmatively opt-in to this service:

- ATM transactions
- Everyday debit card transactions

If I prefer not to have the Discretionary Overdraft Privilege, I should contact you at 562.904.3000, Monday through Friday, 7:00 a.m. to 6:00 p.m., and on Saturday from 9:00 a.m. to 3:00 p.m., and you will remove Discretionary Overdraft Privilege from my Checking Account. If the Membership and Account Application is signed by more than one person, we hereby appoint each other as agents and attor-

neys in fact to overdraft from any of our savings or loan accounts (including accounts on which we are joint owners except IRA accounts).

I may not pledge any or all of the funds on deposit in this account as security for any loan(s).

1. If this is an **ORGANIZATION** account (i.e., corporate, partnership or unincorporated association account), the persons authorized to sign on this account certify that they are duly appointed officers of said organization and have the authority to transact business of any character whatsoever in connection with this account. Please refer to the Business Account Agreement and Disclosures for complete details.

2. I will notify you immediately if my checks are lost or stolen. I agree that I will be responsible for losses caused by a delay in my notification to you.

3. As a convenience to me, you will submit my initial order and reorders for personalized checks to the printer named on the face of the order. If the printer accepts the initial order and reorders, the printer will mail the checks either directly to me or to me in care of you. I authorize you to charge my checking account for the cost of delivered checks ordered, plus applicable sales tax and shipping costs at the fee set forth in the Schedule of Fees and Charges. I am responsible for verifying the accuracy of all information shown on my checks whether I order them through you or elsewhere. If I obtain checks elsewhere, I agree I am responsible for paying the related fees charged by the third party.

4. This is a truncated checking account. Checks are provided with carbonless copies and are not returned with statements. Checks are microfilmed on both sides, and stored for the applicable time required by law from the date of posting. I may request and you will provide me with a photocopy of a requested item within a reasonable time. You will not charge me for copies of the first two items I request appearing on any statement. Additional copies may be subject to a fee assessment. If I have not ordered my Credit Union checks through your approved check vendors, I understand and agree that you are not responsible for the quality of any check copy that I request from you.

5. You may charge against my account a postdated check even though payment is made before the date of the check.

6. All checks written on my account must be drawn in U.S. dollars.

Terms and Conditions Applicable to the eZ Reloadable, Pre-Paid Card (eZ Card)

I must be a FPCU member in good standing to purchase or load funds to an eZ Reloadable Prepaid Card (eZ Card). The eZ Card is non-transferable. As the Primary cardholder/FPCU member I can request up to four Secondary Cards for family members or companions at the time of account set-up. Secondary Cards are personalized with each cardholder's name when ordered. When giving a Secondary Card to a young person with no card experience, I understand that I am responsible for the card and all usage and must go over how to use and secure the card. Secondary Cards will utilize the same prepaid balance as the primary Card for all transactions and fees. Secondary Cards will function under the same terms and conditions as the primary Card. I am responsible for all authorized transactions made with the Secondary Card(s). Card balance and transaction information can be accessed via eBanking, FPCU Mobile, or may be requested by calling Member Services at 800.950.7328.

I/We understand that we may only withdraw funds from the eZcard account using the eZ reloadable card. The eZ Card can be processed as a Credit or Debit transaction. When paying as a Credit transaction, I/we will always sign a sales receipt. When paying as a Debit transaction, I/we will need to enter my PIN. The eZ Card is not a credit card. The eZ Card is funded by a deposit account insured by the NCUA. The eZ Card may not be used for recurring payments, non-financial money exchange establishments, illegal transactions, and/or gambling establishments.

The purchase amount is limited to the lesser of \$1,000 a day or the available balance on my eZ card at the time of the purchase. Purchases and transactions (including any transaction fees) will be deducted from my eZ Card balance until the value reaches zero. If a transaction initiated by me exceeds the remaining balance on the Card, I must inform the merchant before completing the transaction. Any transaction attempted for more than the amount available on the Card may be declined. Therefore, I must know the amount available on my Card, and inform the merchant to process the transaction in that amount and pay the difference with another form of payment. If I am given value through the use of the Card greater than the balance remaining, I will pay Financial Partners on demand the amount by which my transactions exceeded the balance remaining on the Card. I can check the balance and review transaction history by logging into eBanking at www.fpcu.org, using my mobile device and FPCU Mobile app, at an ATM or by calling 800.950.7328.

In the event I need to return an item I purchased with my eZ Card, the merchant will handle the return

in accordance with MASTERCARD guidelines. The merchant may credit my eZ Card (put the funds back on the Card) thereby increasing my available funds. The funds may take up to 7 business days to be credited to my eZ Card.

Card Limits

The minimum load value is \$20.00. The daily spending limit for point-of-sale transactions at merchants is \$1,000. I/we may not exceed more than ten (10) purchase transactions per day, up to the lesser of \$1,000 in total or the available balance remaining on my Card. I am/we are allowed up to two (2) ATM withdrawals and/or advances per day, the total amount not to exceed \$300 per day.

Fees and Charges

There are no fees associated with the use of the Card when purchasing goods and services. The monthly fee of \$4 is waived with direct deposit of a minimum of \$100 or a minimum of 10 purchases per month. See the Fee Schedule for other applicable fees.

Unclaimed Funds

The balance on an expired eZ Card may become unclaimed funds escheatable to the State of California if, as shown by your records, I have not, within the statutory period, caused any activity with regard to the Card, corresponded with FPCU concerning the Card, or otherwise indicated an interest in the Card.

Terms and Conditions Applicable to Term Share Certificate Accounts

A Term Share Certificate Account is subject to the applicable terms and conditions set forth in this Agreement and Disclosure as well as the terms and conditions set forth in the Savings Rates and Terms sheet and the Share Certificate Application and Disclosure which will be provided to me in accordance with applicable law.

Terms and Conditions Applicable to Individual Retirement Accounts

1. An IRA is subject to the applicable terms and conditions set forth in this Agreement and Disclosure as well as the terms and conditions set forth in the applicable "IRA Simplifier," which will be provided to me in accordance with applicable law.
2. The minimum deposit required to open this account is \$1,000.00. Additional deposits are permitted to contributory IRAs only.
3. I may not pledge any of the funds on deposit in the account as security for any loan(s).
4. Certain federal and state penalties apply to amounts withdrawn from IRA accounts. These are set forth in applicable federal and state law and regulations which are incorporated by this reference.
5. Funds in an Individual Retirement Account will escheat to the state if I have not done any of the following for a period determined by the laws of the state in which I reside (residence is determined by my address on file) after the funds become payable or distributable: a. Increased or decreased principal; b. Accepted payment of principal or income (dividends); c. Corresponded electronically or in writing with you concerning the funds or otherwise indicated an interest therein.

III. INSTRUCTION TO PAYER'S REQUEST FOR TAXPAYER IDENTIFICATION NUMBER AND CERTIFICATION

IRS Form W-9. Section References are to the Internal Revenue Code.

PURPOSE OF FORM.

A person (such as the Credit Union) who is required to file an information return with the IRS must get my correct taxpayer identification number (TIN) to report, for example, income paid to me, real estate transactions, mortgage interest I paid, the acquisition or abandonment of secured property, cancellation of debt or contributions I made to an IRA.

I must use Form W-9 only if I am a U.S. person (including a resident alien), to give my correct TIN to you, and, when applicable to:

1. Certify that the TIN I am giving is correct (or I am waiting for a number to be issued);
2. Certify I am not subject to backup withholding; or
3. Claim exemption from backup withholding if I am an exempt payee.

If I am a foreign person, I must use a Form W-8. See Pub 515, Withholding of Tax on Nonresident Aliens and Foreign Corporations.

Note: If you give me a form other than a W-9 to request my TIN, I must use your form if it is substantially similar to Form W-9.

What is Backup Withholding?

Persons making certain payments to me must withhold and pay to the IRS 28% of such payments

under certain conditions. This is called "backup withholding." Payments that may be subject to backup withholding include interest, dividends, broker and barter exchange transactions, rents, royalties, non-employee pay, and certain payments from fishing boat operators. Real estate transactions are not subject to backup withholding. If I give you my correct TIN, make the proper certifications, and report all my taxable interest and dividends on my tax return, my payments will not be subject to backup withholding. Payments I receive will be subject to backup withholding if:

1. I do not furnish my TIN to you; or
2. I do not certify my TIN when required (see the Part II instructions for Certification for details); or
3. The IRS tells you that I furnished an incorrect TIN; or
4. I am told by the IRS that I am subject to backup withholding because I did not report all my interest and dividends on my tax return (for reportable interest and dividends only); or
5. I do not certify to you that I am not subject to backup withholding under 4 above (for reportable interest and dividend accounts opened after 1983 only).

Certain payees and payments are exempt from backup withholding. See the "Specific Instructions" on the next page and the separate Instructions for the Requestor of Form W-9.

PENALTIES

Failure to Furnish TIN. If I fail to furnish my correct TIN to you, I am subject to a penalty of \$50.00 for each such failure unless my failure is due to reasonable cause and not to willful neglect.

Civil Penalty for False Information With Respect to Withholding. If I make a false statement with no reasonable basis that results in no backup withholding, I am subject to a \$500.00 penalty.

Criminal Penalty for Falsifying Information. Willfully falsifying certifications or affirmations may subject me to criminal penalties including fines and/or imprisonment.

Misuse of TINs. If you disclose or use TINs in violation of Federal law, you may be subject to civil and criminal penalties.

SPECIFIC INSTRUCTIONS

Name. If I am an individual, I must generally enter the name shown on my Federal Income Tax Return and on my Social Security Card. However, if I have changed my last name, for instance due to marriage, without informing the Social Security Administration of the name change, I enter my first name, the last name shown on my social security card and my new last name. If the account is in joint names, the number of the primary account holder is used for tax reporting purposes, unless I specify otherwise to you.

Sole Proprietor. I enter my individual name as shown on my social security card on the "Name" line. I may enter my business, trade or "doing business as (DBA)" name on the "Business name" line.

Limited liability company (LLC). If I am a single-member LLC (including a foreign LLC with a domestic owner) that is disregarded as an entity separate from its owner under Treasury regulations section 301.7701-3, I enter the owner's name on the "Name" line. I enter the LLC's name on the "Business name" line.

Other Entities. I enter the business name as shown on required Federal tax documents on the "Name" line. This name should match the name shown on the charter or other legal document creating the entity. I may enter any business, trade or DBA name on the "Business name" line.

Exempt from backup withholding. If I am exempt, I enter my name as described above, then check the "Exempt from backup withholding" box in the line following the business name, sign and date the form. Individuals (including sole proprietors) are not exempt from backup withholding. Corporations are exempt from backup withholding for certain payments, such as interest and dividends. For more information on exempt payees, see the Instructions for the Requester of Form W-9. If I am a nonresident alien or a foreign entity not subject to backup withholding, I give the requester the appropriate completed Form W-8.

Note: If I am exempt from backup withholding, I should still complete the form to avoid possible erroneous backup withholding.

PART I. Taxpayer Identification Number (TIN)

I must enter my TIN in the appropriate box.

If I am a resident alien and I do not have and am not eligible to get a Social Security Number (SSN), my TIN is my IRS individual taxpayer identification number (ITIN). I enter it in the social security number box. If I do not have a TIN, I may see How To Get a TIN below.

If I am a sole proprietor and I have an EIN, I may enter either my SSN or EIN. However, the IRS prefers me to use my SSN.

If I am a LLC that is disregarded as an entity separate from its owner (see Limited liability company above), and owned by an individual, I will enter my SSN (or "pre-LLC" EIN, if desired). If the owner of a disregarded LLC is a corporation, partnership, etc, I enter the owner's EIN.

Note: See the chart entitled "What Name and Number to Give the Requester" for further clarification of name and TIN combinations.

How To Get A TIN. If I do not have a TIN, I must apply for one immediately. To apply for an SSN, I get Form SS-5, Application for a Social Security Card, from my local Social Security Administration office. I must get Form W-7, Application for IRS Individual Taxpayer Identification Number, to apply for an ITIN or Form SS-4, Application for Employer Identification Number, to apply for an EIN. I can get Forms W-7 and SS-4 from the IRS by calling 1-800-TAX-FORM (1-800-829-3676) or from the IRS Internet Web Site at www.irs.gov. If I do not have a TIN, I write "Applied For" in the space provided for the TIN on my Membership and Account Application or applicable signature card, sign and date the form and give it to you. For interest and dividend payments and certain payments made with respect to readily tradable instruments, generally I will have 45 days to get a TIN and give it to you before I am subject to backup withholding on payments. The 45-day rule does not apply to other types of payments. I will be subject to backup withholding on all such payments until I provide my TIN to the requester.

Note: Writing "Applied For" on the Membership and Account Application or signature card means that I have already applied for a TIN, or that I intend to apply for one soon.

Caution: A disregarded domestic entity that has a foreign owner must use the appropriate Form W-8.
PART II. Certification

To establish to the withholding agent that I am a U.S. person, or resident alien, I sign Form W-9. I may be requested to sign by the withholding agent even if items 1, 3, and 5 below indicate otherwise. For a joint account, only the person whose TIN is shown on the Membership and Account Application or signature card should sign (when required).

1. Interest, dividend, and barter exchange accounts opened before 1984 and broker accounts that were considered active during 1983. I must give my correct TIN, but I do not have to sign the certification.

2. Interest, dividend, broker and barter exchange accounts opened after 1983 and broker accounts that were considered inactive during 1983. I must sign the certification or backup withholding will apply. If I am subject to backup withholding and am merely providing you with my correct TIN, I must cross out item 2 in the certification before signing the form.

3. Real Estate Transactions. I must sign the certification. I may cross out item 2 of the certification.

4. Other Payments. I must give my correct TIN, but do not have to sign the certification unless I have been notified that I have previously given an incorrect TIN. "Other payments" include payments made in the course of the requestor's trade or business for rents, royalties, goods (other than bills for merchandise), medical and health care services (including payments to corporations), payments to a non-employee for services, payments to certain fishing boat crew members and fishermen and gross proceeds paid to attorneys (including payments to corporations).

5. Mortgage Interest paid by me, acquisition or abandonment of secured property, cancellation of debt, qualified state tuition program payments (under section 529, IRA, Coverdell ESA, Archer MSA or HSA contributions or distributions, and pension distributions. I must give my correct TIN, but do not have to sign the certification.

Privacy Act Notice. Section 6109 of the Internal Revenue Code requires me to give my correct TIN to you who must file information returns with the IRS to report interest, dividends, and certain other income paid to me, mortgage interest I paid, the acquisition or abandonment of secured property, cancellation of debt, or contributions I made to an IRA or Archer MSA. The IRS uses the numbers for identification purposes and to help verify the accuracy of my tax return. The IRS may also provide this information to the Department of Justice for civil and criminal litigation and to cities, states and the District of Columbia to carry out their tax laws. I must provide my TIN whether or not I am required to file a tax return. You must generally withhold 28% of taxable interest, dividend, and certain other payments to me if I do not furnish my TIN to you. Certain penalties may also apply.

**WHAT NAME AND NUMBER TO GIVE THE CREDIT UNION
FOR THIS TYPE OF ACCOUNT, give the name and SSN of:**

1. **INDIVIDUAL:** The individual.

2. **TWO OR MORE INDIVIDUALS:** The actual owner of the account or, if (JOINT ACCOUNT) combined funds, the first individual on the account.1

3. **CUSTODIAN ACCOUNT OF A MINOR** (Uniform Gift to Minors Act): The minor.²
 4. **THE USUAL REVOCABLE SAVINGS TRUST:**
(GRANTOR IS ALSO TRUSTEE) The grantor--trustee.¹ 4a. **SO-CALLED TRUST ACCOUNT THAT IS NOT A LEGAL OR VALID TRUST UNDER STATE LAW**
The actual owner.¹
 5. **SOLE PROPRIETORSHIP** The owner.³
 6. **FOR THIS TYPE OF ACCOUNT**, give the name and EIN of:
 6. **SOLE PROPRIETORSHIP:** The owner.³
 7. **A VALID TRUST, ESTATE OR PENSION TRUST:** The legal entity.⁴
 8. **CORPORATE:** The corporation.
 9. **ASSOCIATION, CLUB, RELIGIOUS, CHARITABLE, EDUCATIONAL OR OTHER TAX-EXEMPT ORGANIZATION:** The organization.
 10. **PARTNERSHIP:** The partnership.
 11. **A BROKER OR REGISTERED NOMINEE:** The broker or nominee.
 12. **ACCOUNT WITH THE DEPARTMENT OF AGRICULTURE**
in the name of a public entity (such as a state or local government, school district or prison) that receives agricultural program payments: The public entity.
1. I list first and circle the name of the person whose number I furnish. If only one person on a joint account has an SSN, that person's number must be furnished.
 2. I circle the minor's name and furnish the minor's SSN.
 3. I must show my individual name, but I may also enter my business or "DBA" name. I may use either my SSN or EIN (if I have one).
 4. I list first and circle the name of the legal trust, estate or pension trust. (I must not furnish the TIN of the personal representative or trustee unless the legal entity itself is not designated in the account title.)

NOTE: If no name is circled when there is more than one name listed, the number will be considered to be that of the first name listed.

IV. DISCLOSURE OF FUNDS AVAILABILITY FOR ALL ACCOUNTS OTHER THAN TERM SHARE CERTIFICATE ACCOUNTS

Your policy is to make funds from my cash and check deposits available to me on the first (1st) business day after the day you receive my deposit. Electronic direct deposits will be available on the day you receive the deposit. Funds from any deposits (cash or checks) made at automated teller machines (ATMs) you do not own or operate will not be available until the fifth (5th) business day after the day of my deposit. Funds deposited at ATMs that you own or operate will be available to me on the second (2nd) business day after the day you receive my deposit (except for funds from Treasury checks, which will become available for withdrawal on the first (1st) business day after the day you receive my deposit, if deposited to an account of a payee of the check). All ATMs that you own or operate are identified as your machines. Once they are available, I can withdraw the funds in cash and you will use the funds to pay checks that I have written. For determining the availability of my deposits, every day is a business day, except Saturdays, Sundays, and federal holidays. If I make a deposit in person to an automated or live teller before 5:00 p.m. on a business day that you are open, you will consider that day to be the day of my deposit. However, if I make a deposit after 5:00 p.m., or on a day you are not open, you will consider that the deposit was made on the next business day you are open. LONGER DELAYS MAY APPLY. In some cases, you will not make all of the funds that I deposit by check available to me on the first (1st) business day after the day of my deposit. Depending on the type of check I deposit, funds may not be available until the second (2nd) business day after the day of my deposit. However, the first \$200.00 of my deposits may be available on the first (1st) business day after the day of deposit. If you are not going to make all of the funds from my deposit available on the first (1st) business day after the day of deposit, you will notify me at the time I make my deposit. You will also tell me when the funds will be available. If my deposit is not made directly to one of your employees, or if you decide to take this action after I have left the premises, you will mail me the notice by the business day after the date you receive my deposit. If I will need the funds from a deposit right away, I should ask you when the funds will be available. In addition, funds I deposit by check may be delayed for a longer period under the following circumstances:

1. You believe a check I deposit will not be paid.
2. I deposit checks totaling more than \$5,000.00 on any one day.

3. I redeposit a check that has been returned unpaid.
4. I have overdrawn my account repeatedly in the last six (6) months.
5. There is an emergency, such as failure of communications or computer equipment.

You will notify me if you delay my ability to withdraw funds for any of these reasons, and you will tell me when the funds will be available. They will generally be available no later than the seventh (7th) business day after the day of my deposit.

SPECIAL RULES FOR NEW ACCOUNTS. If I am a new member, the following special rules will apply during the first thirty (30) days my account is open. Funds from electronic direct deposits to my account will be available on the day you receive the deposit. Funds from deposits of cash, wire transfers, and the first \$5,000.00 of a day's total deposits of certified, teller, traveler's, and federal, state and local government checks will be available on the first (1st) business day after the day of my deposit if the deposit meets certain conditions. For example, the checks must be payable to me. The excess over \$5,000 will be available on the ninth (9th) business day after the day of my deposit. If my deposit of these checks (other than a U.S. Treasury check) is not made in person to one of your employees, the first \$5,000 will not be available until the second business day after the day of my deposit. Funds from all other check deposits will be available on the ninth (9th) business day after the day of my deposit.

SPECIAL NOTICE REGARDING ENDORSEMENT STANDARDS. The federal law dealing with funds availability requires the financial institution's endorsement area on the back of a check be kept clear or unobstructed. This rule is designed to prevent unnecessary delays in processing my deposits as well as to promote speedier returns of dishonored checks. Only the 1-1/2 inch space from the "trailing edge" (the left edge of the check when it is facing me) can be used by me for endorsements or any other markings. You will not be responsible for any damages incurred in the event I deposit an item which is subsequently returned unpaid by the paying bank and that return is "late" due to markings on the check caused by me or a prior endorser on the back of the check. In the event that I draw a check on my checking or loan account with you, I am responsible for any delay or misrouting of the check caused by markings placed on the check by me that obscure any depository endorsements placed by you or your agent and I agree to hold you harmless and indemnify you from any liability due to such delay or misrouting.

V. FUNDS TRANSFER AGREEMENT AND NOTICE

The State of California has adopted as law Article 4A of the Uniform Commercial Code and the Board of Governors of the Federal Reserve has amended Subpart B of Regulation J. This law and regulation cover the movement of funds by means of wire transfers, Automated Clearing House (ACH) credits and some book transfers on the Credit Union's records. The law is intended to establish a comprehensive legal framework covering the duties, responsibilities and liabilities of all parties involved in a funds transfer. I understand that this Funds Transfer Agreement (Agreement) contains several notices which the Credit Union is required to provide to me and establishes other terms of agreement which will apply to all funds transfers which involve me and the Credit Union. Using the Credit Union to send or receive funds transfers shall constitute my acceptance of all of the terms and conditions contained in this Agreement. To the extent that the terms contained in this Agreement are different than those in any other agreement or terms of account, this Agreement shall control and be deemed to modify such other agreements or terms of account.

1. This Agreement applies to Funds Transfers as defined in the Article 4A of the Uniform Commercial Code (Division II of the California Uniform Commercial Code) and Subpart B of Regulation J of the Board of Governors of the Federal Reserve.
2. The Credit Union may establish or change cut-off times for the receipt and processing of funds transfer requests, amendments or cancellations. Unless other times are posted for the various types of funds transfers, the cut-off time for wire transfers will be at 2:00 p.m. P.S.T. on each weekday that the Credit Union is open which is not a federal holiday. Payment orders, cancellations, or amendments received after the applicable cut-off time may be treated as having been received on the next following business day and processed accordingly.
3. The Credit Union may charge my account for the amount of any funds transfer initiated by me or by any person authorized by me as a joint tenant, joint owner or other authorized party with the right of access to the account from which the funds transfer is to be made.
4. The Credit Union may establish, from time to time, security procedures to verify the authentic-

ity of a payment order. I will be notified of the security procedure, if any, to be used to verify payment orders issued by you or for which your account will be liable. I agree that the authenticity of payment orders may be verified using that security procedure unless I notify the Credit Union in writing that I do not agree to that security procedure. In that event, the Credit Union shall have no obligation to accept any payment order from me or other authorized parties on the account until I and the Credit Union agree, in writing, on an alternate security procedure.

5. If I send or receive a wire transfer, Fedwire may be used. Regulation J is the law covering all Fedwire transactions. This means that my rights and liabilities in a wire transfer involving Fedwire will be governed by Regulation J.

6. If I give the Credit Union a payment order which identifies the beneficiary (recipient of the funds) by both name and identifying account number, payment may be made by the beneficiary's bank on the basis of the identifying account number, even if the number identifies a person different than the named beneficiary. This means that I will be responsible to the Credit Union if the funds transfer is completed on the basis of the identifying account number I provided the Credit Union.

7. If I give the Credit Union a payment order which identifies an intermediary or beneficiary's bank by both name and an identifying number, a receiving bank may rely on the number as the proper identification even if it identifies a different person or institution than the named bank. This means that I will be responsible for any loss or expense incurred by a receiving bank which executes or attempts to execute the payment order in reliance on the identifying number I provided.

8. The Credit Union may give me credit for Automated Clearing House (ACH) payments before it receives final settlement of the funds transfer. Any such credit is provisional until the Credit Union receives final settlement of the payment. I am hereby notified and agree, if the Credit Union does not receive such final settlement, that it is entitled to a refund from me of the amount credited to me in connection with that ACH entry. This means that the Credit Union may provide me with access to ACH funds before the Credit Union actually receives the money. However, if the Credit Union does not receive the money, then the Credit Union may reverse the entry on my account and I would be liable to repay the Credit Union.

9. ACH transactions are governed by operating rules of the National Automated Clearing House Association. In accordance with these rules, the Credit Union will not provide me with next day notice of receipt of ACH credit transfers to my account. I will continue to receive notices of receipt of ACH items in the periodic account statements which the Credit Union provides.

10. If the Credit Union received a funds transfer for me or for other persons authorized to have access to my account, I agree that the Credit Union is not obligated to provide me with next day notice of the receipt of the funds transfer. The Credit Union will provide me with notification of the receipt of all funds transfers by including such items in the periodic account statements which the Credit Union provides. I may, of course, inquire between receipt of periodic statements, whether or not a specific funds transfer has been received.

11. If the Credit Union becomes obligated under Article 4A (Division II of the California Uniform Commercial Code) to pay interest to me, I agree that the rate of interest to be paid shall be equal to the dividend rate, on a daily basis, applicable to the account at the Credit Union to which the funds transfer should have been made or from which the funds transfer was made.

12. The Credit Union may, in its sole discretion, reject any funds transfer request which: (1) exceeds the collected and available funds on deposit in my designated account(s); (2) is not authenticated to the Credit Union's satisfaction or which the Credit Union reasonably believes may not be authorized by me; (3) contains incorrect, incomplete, or ambiguous information; or (4) involves funds subject to a lien, hold, dispute or legal process pending their withdrawal. I understand and agree that the Credit Union shall incur no liability for any loss occasioned by the Credit Union's refusal to accept any funds transfer order.

13. The Credit Union shall have the right to charge the amount of any funds transfer request to any of my accounts at the Credit Union in the event that no account is designated, or in the event that a designated account has insufficient collected funds to cover the amount of a funds transfer request. The Credit Union may charge a service charge for services relating to the sending or receiving of the funds transfer request. Such charge(s) are set forth in the Credit Union's Schedule of Fees and Charges, which was provided to me and which is incorporated by this reference.

14. If I initiate a funds transfer request denominated in United States dollars for transfer to a foreign country, the Credit Union may transfer payment in the currency of the beneficiary bank's country at the

Credit Union's buying rate of exchange to United States dollars. If the transfer is returned for any reason, I agree to accept the refund in United States dollars in the amount of the foreign money credit, based on the current buying rate of the bank converting the currency to United States dollars at the date of refund, less any charges and expenses incurred by the Credit Union.

15. Except as expressly prohibited by applicable state and federal laws and regulations, I understand and agree that the Credit Union will not be liable for any loss or liability arising from: (1) any unauthorized transfer or interest thereon (including, but not limited to, fraudulent transfers and/or a transfer which the Credit Union failed to abide by the agreed upon security procedures) which I fail to report to the Credit Union within thirty (30) days after I received notification of the transfer; (2) any negligent or intentional action or inaction on the part of any person not within the Credit Union's reasonable control, including, but not limited to, the failure of other financial institutions to provide accurate or timely information; (3) the failure of other financial institutions to accept a funds transfer order; (4) my negligent or intentional action or inaction and/or breach of this Agreement; (5) any ambiguity or inaccuracy in any instruction given to the Credit Union by me or my authorized agent; or (6) any error, failure or delay in execution of any funds transfer instruction, or cancellation or amendment caused by circumstances beyond the Credit Union's reasonable control, including, but not limited to, any computer or communication facilities malfunction. Except as otherwise provided by applicable state or federal laws or regulations, the Credit Union's liability for any negligent or intentional action or inaction in connection with any funds transfer request shall be limited to my direct loss and payment of interest. UNDER NO CIRCUMSTANCES SHALL THE CREDIT UNION BE LIABLE FOR ANY LOST PROFITS, CONSEQUENTIAL, INDIRECT, PUNITIVE OR SPECIAL DAMAGES WHICH I MAY SUFFER IN CONNECTION WITH THIS AGREEMENT AND/OR ANY FUNDS TRANSFER REQUEST.

16. Subject to applicable state and federal laws and regulations, the Credit Union may amend the terms of this Agreement at any time. By thereafter using or continuing to use the Credit Union's funds transfer services, I agree to such amendments.

Except as otherwise expressly provided by applicable state and federal laws and regulations, this Agreement and all transactions initiated hereunder shall be governed by and construed in accordance with the laws of the State of California, notwithstanding any conflict of law doctrines of such state to the contrary.



CALIFORNIA PRIVACY NOTICE

IMPORTANT PRIVACY CHOICES FOR CONSUMERS

You have the right to control whether we share some of your personal information. Please read the following information carefully before you make your choices below.

We are required by the California Financial Information Privacy Act to provide this notice to you annually. We will also send you an additional notice each year that tells you about your privacy rights under federal law.

This Privacy Notice applies to Financial Partners Credit Union.

YOUR RIGHTS

You have the following rights to restrict the sharing of personal and financial information with our affiliates (companies we own or control) and outside companies that we do business with. Nothing in this form prohibits the sharing of information necessary for us to follow the law, as permitted by law, or to give you the best service on your accounts with us. This includes sending you information about some other products or services.

TIME SENSITIVE REPLY

You may make your privacy choice(s) at any time. Your choice(s) will remain unless you state otherwise. However, if we do not hear from you we may share some of your information with affiliated companies and other companies with whom we have contracts to provide products and services.

To exercise your choices do one of the following:

- Call us toll free: 800.950.7328.
- Or, you may fill out, sign, and send back this form (See page 39) to us at:

Financial Partners Credit Union
P.O. Box 7005
Downey, CA 90241-7005.

(You may want to make a copy for your records.)

CALIFORNIA PRIVACY NOTICE FORM

NAME: (Please Print) _____

ACCOUNT NUMBER: _____

STREET ADDRESS: _____

CITY: _____ **STATE:** _____ **ZIP:** _____

MAILING ADDRESS: (If different than street address)

CITY: _____ **STATE:** _____ **ZIP:** _____

SIGNATURE: _____ **DATE:** _____

YOUR CHOICES

Restrict Information Sharing With Companies We Own or Control (Affiliates): Unless you say "No," we may share personal and financial information about you with our affiliated companies.

NO, please do not share personal and financial information with your affiliated companies.

Restrict Information Sharing With Other Companies We Do Business With To Provide Financial Products And Services: Unless you say "No," we may share personal and financial information about you with outside companies we contract with to provide financial products and services.

NO, please do not share personal and financial information with outside companies you contract with to provide financial products and services.



PRIVACY NOTICE FORM

Mail to:
Financial Partners
Credit Union
P.O. Box 7005
Downey, CA 90241-7005

Mark any/all you want to limit:

Do not share my personal information with other financial institutions to jointly market to me.

Account #:

Name:

Address:

Financial Partners

CREDIT UNION

Better Rates. Lower Fees. More Value.

7800 E. Imperial Highway, Downey, CA 90242
800.950.7328 | FPCU.org

Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government.



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